



# County of San Bernardino Residential Waste and Recycling Service Guide



Welcome to the Waste Management Family!

## Cart Information:



**Trash- Black Cart**  
No household hazardous waste.



**Recycle- Gray Cart**  
Please see reverse for list of acceptable recyclables.



**Green Waste- Green Cart**  
Yard waste such as leaves and grass clippings.

As part of your automated pick up service, Waste Management provides 96 gallon trash, recycling and green waste carts.

## Cart Service Reminders

1. Place all waste in the appropriate container and close the lid.
2. All trash, recyclables and green waste outside the cart will not be collected.
3. Place your carts at the curb by 6:00 a.m. on collection day.
4. Roll carts into the street and place them against the curb, handles facing your home. Place carts at least two feet apart from other carts and objects.

**Note:** Additional trash, recycle and green waste carts are available for a nominal fee. Contact Waste Management at (800) 423-9986 or [www.wm.com](http://www.wm.com) for more information. Residents with a cracked or broken trash, recycling or green waste cart are eligible for a free replacement.

## Holiday Schedule

Waste collection does not occur on the following holidays:

- New Year's Day
- Labor Day
- Memorial Day
- Thanksgiving Day
- 4th of July
- Christmas Day

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.

## Billing

Residential services are billed quarterly, in advance, by Waste Management. Discounted rates for seniors are available. For your convenience, you may pay your invoice online by signing up at [www.wm.com/myaccount](http://www.wm.com/myaccount) or you can pay over the phone for a small fee.

**The WM Mobile App** makes it easy for you to manage your Waste Management accounts while on the go. To get started simply download the app and enter the same username and password you currently use on [WM.com](http://WM.com).



**Waste Management Customer Service**  
Phone: (800) 423-9986  
Live Chat via customer service tab on [wm.com](http://wm.com)  
[home.wm.com/san-bernardino-county](http://home.wm.com/san-bernardino-county)

## Bulky Item Collection

Residents with curbside cart service may request two times in a calendar year, the free pick up of household bulky items. Additional bulky item pick ups are available at a nominal cost.

*Bulky items include: couches, washers, dryers and refrigerators. Bulky items do not include large items such as car bodies or construction and demolition waste, tires, hazardous waste or any other items that cannot be handled by two persons. For a full list of acceptable bulky items, please visit: [home.wm.com/san-bernardino-county](http://home.wm.com/san-bernardino-county).*



## Household Hazardous Waste

Household hazardous waste cannot be collected by Waste Management. Please call the County of San Bernardino at (800) OILYCAT.

*Household hazardous waste includes: used oil filters, paint, antifreeze, batteries, propane tanks, pesticides, household cleaners, pool chemicals, sharps/needles and fluorescent bulbs.*



## Disposal of Used Motor Oil

Waste Management offers free pickup of residentially generated used motor oil. Please contact Waste Management customer service at (800) 423-9986 at least 24 hours in advance of your regular collection date to schedule.



## Christmas Tree Recycling

Waste Management will collect and recycle Christmas trees, starting on December 26, for two (2) consecutive weeks at no additional charge.

- Trees longer than six (6) feet must be cut in half.
- Please remove all decorations including tinsel, lights, ornaments and tree stands.
- Flocked trees will be collected by the trash truck but cannot be recycled.



## Temporary Bin Service

Large bins are available for rent to help you dispose of waste from home remodeling, major landscaping, roofing or other big household projects. For rates and other information, please call (800) 423-9986.



**RECYCLE OFTEN.  
RECYCLE RIGHT.™**

## Yes in Recycling Cart:



**Plastic Bottles & Containers**



**Food & Beverage Cans**



**Glass Bottles & Jars**



**Paper**



**Flattened Cardboard & Paperboard**



**Food & Beverage Cartons**

## Please do not include:



**NO Food Waste**



**NO Plastic Bags & Film**



**NO Foam Cups & Containers**



**NO Needles**