

# **Help!**

# **I Can't Log Into**

# **Infinite Campus!**

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Troubleshooting Infinite Campus Login

Go to -----> [bit.ly/2XE1zbu](https://bit.ly/2XE1zbu)

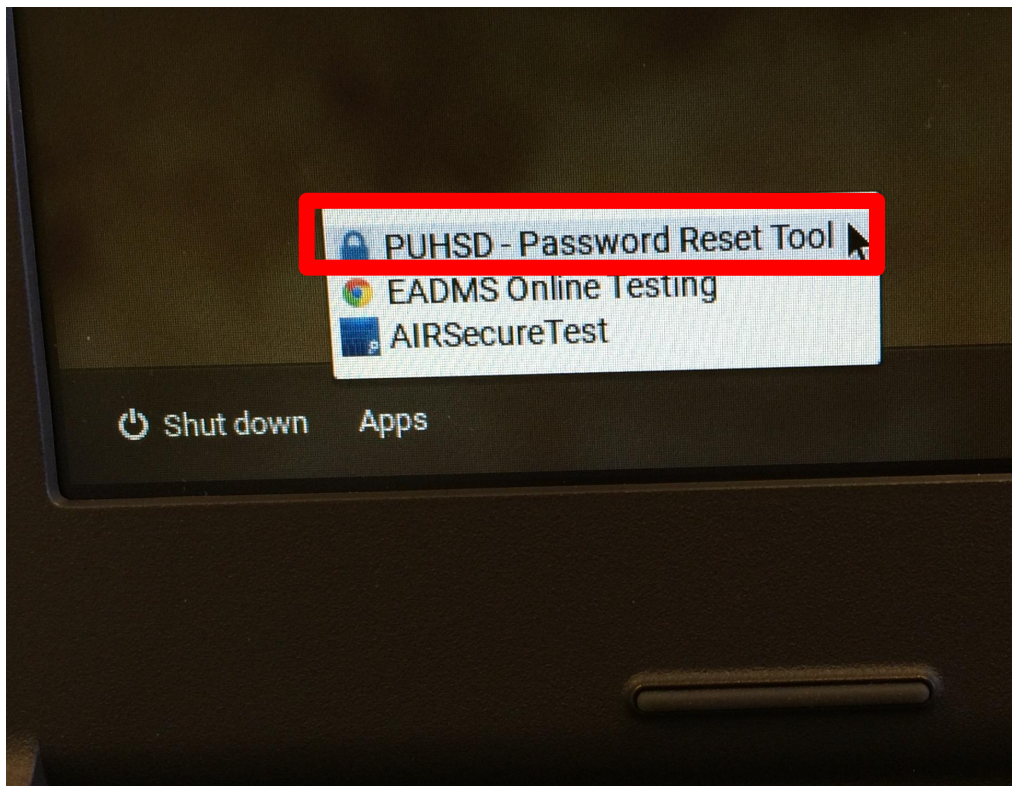
## **Problem:**

**You are able to login to your Chromebook, but you can't login to Infinite Campus to check your classes and grades.**

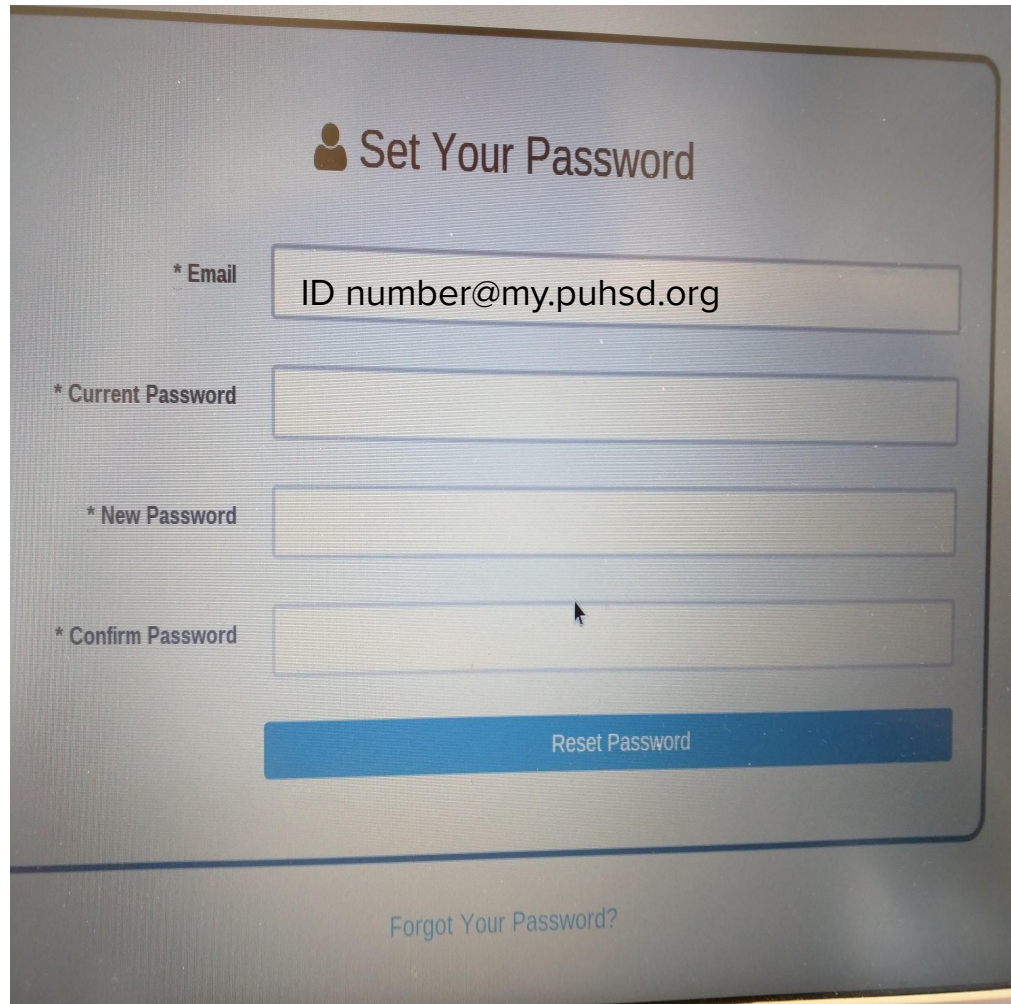
## **Solution:**

**Reset your password**

- Log out of your Chromebook
- Look for the Password Reset Tool in the App section on the bottom left hand side of the screen.



1. Change your password by typing the new password in both the **“New password”** and **“Confirm password”** fields.
2. The password can be *whatever you want* as long as it is at least 8 characters in length. It is case-sensitive (so if you use uppercase letters you will need to do so every time you login).
3. Click on Reset Password



The image shows a digital form titled "Set Your Password" with a person icon. It contains four input fields: "Email" (pre-filled with "ID number@my.puhsd.org"), "Current Password", "New Password", and "Confirm Password". A blue "Reset Password" button is at the bottom. A link "Forgot Your Password?" is at the very bottom.

**Set Your Password**

\* Email

\* Current Password

\* New Password

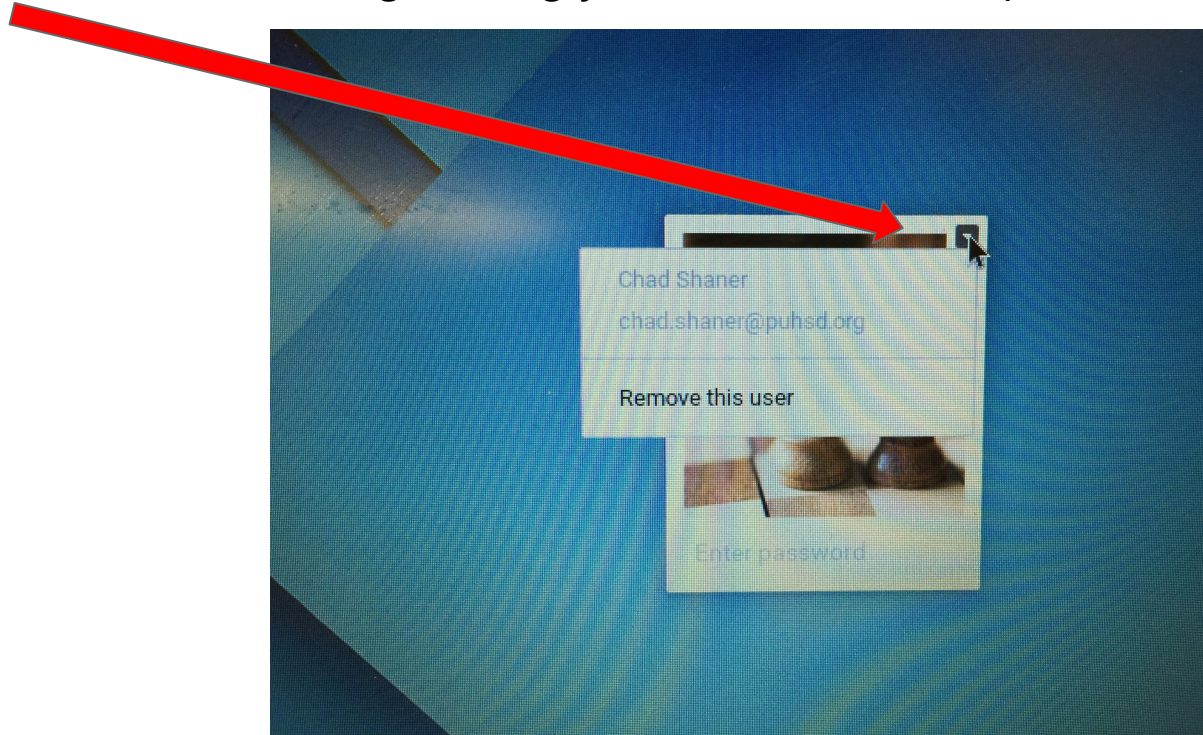
\* Confirm Password

[Reset Password](#)

[Forgot Your Password?](#)

# Turn off your Chromebook, Turn it back on

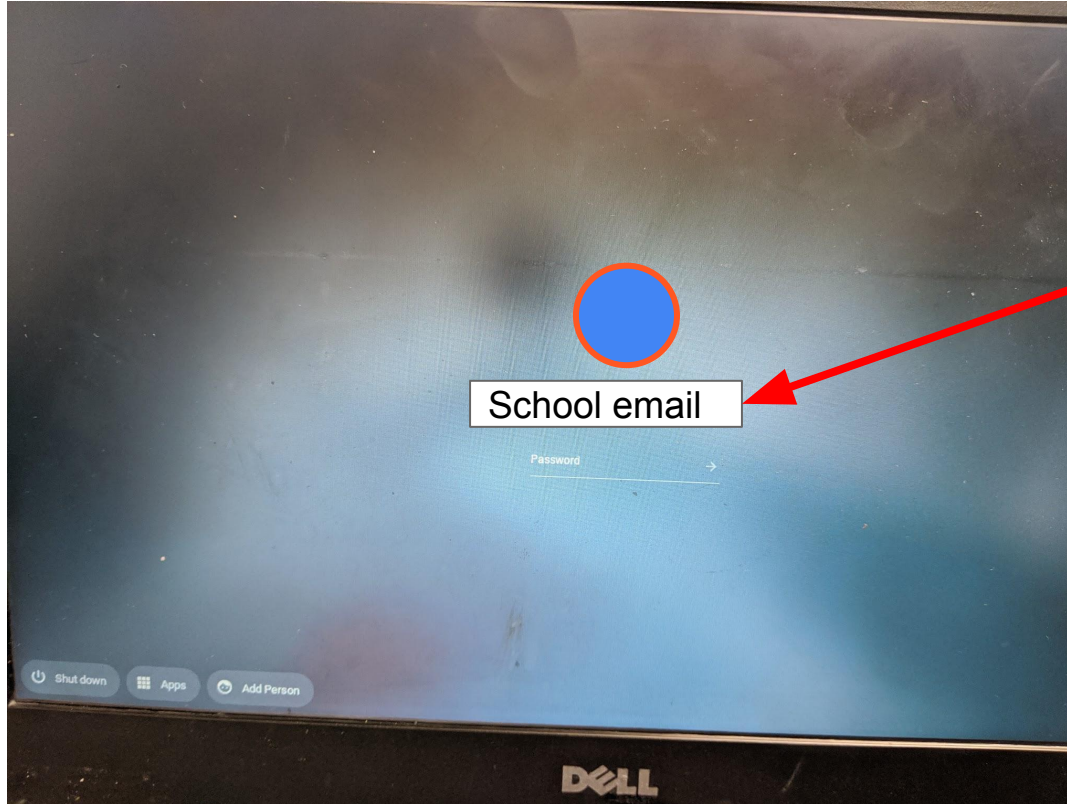
**Remove all users** and login using your email and new password





# Log Into your Chromebook

Using your school email and password



School Email  
is your ID number  
followed by  
@my.puhsd.org

**Go to the the school website**

**<http://www.PUHSD.org/>**

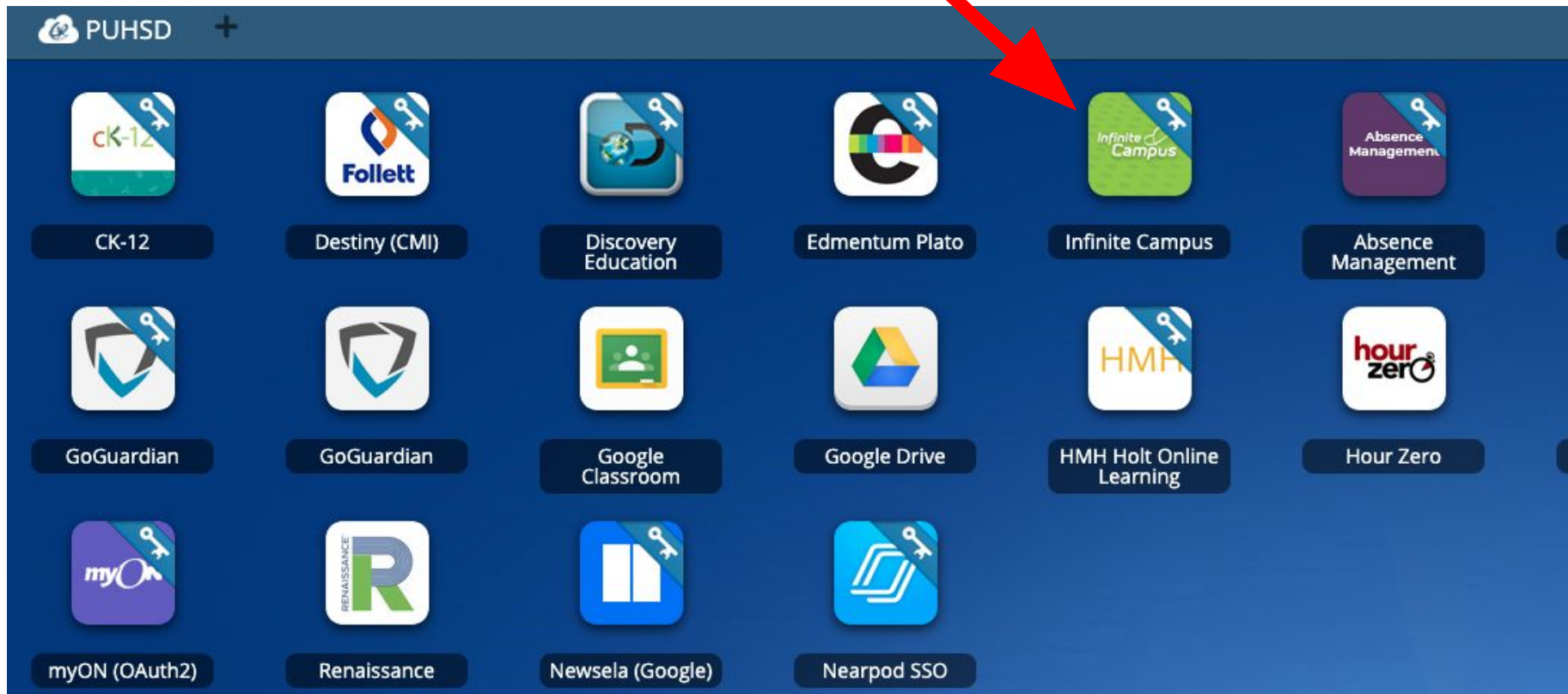


**PERRIS UNION**  
HIGH SCHOOL DISTRICT

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**Click on  
Classlink**

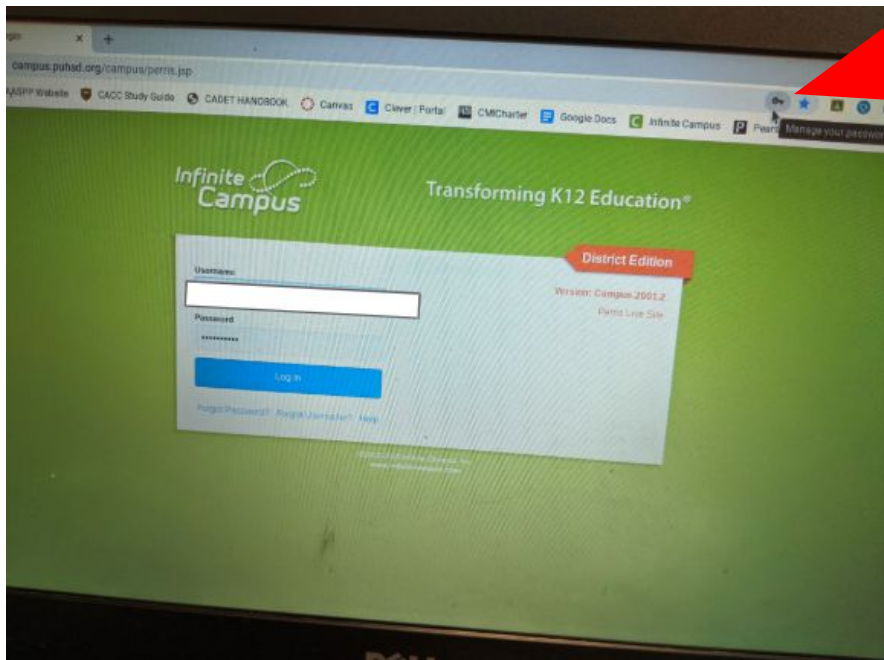
# Click on Infinite Campus



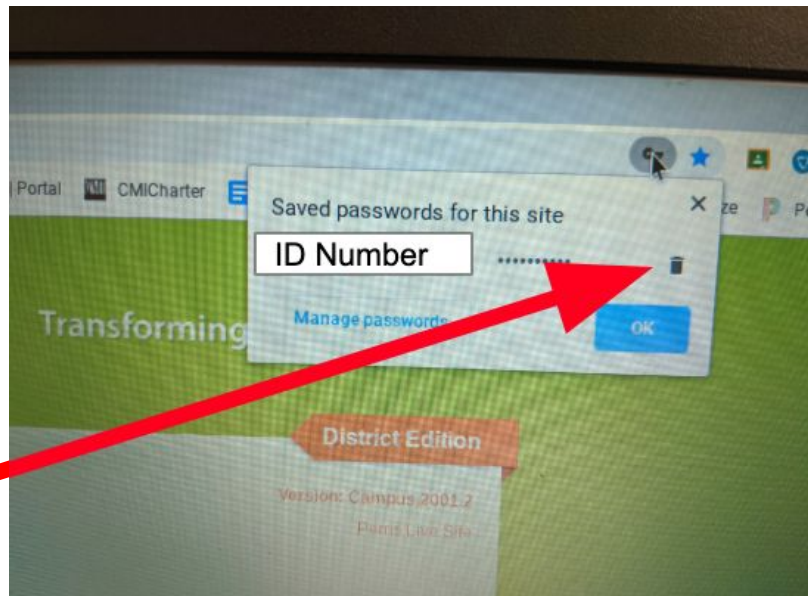


# In Infinite Campus

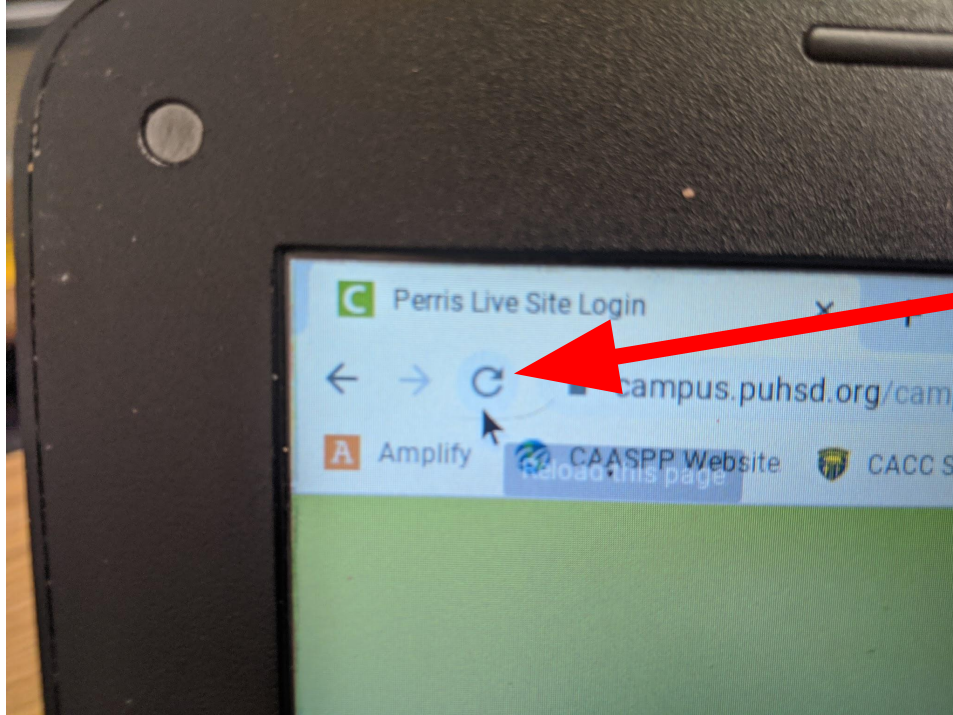
If you saved your old password on Infinite Campus, you will need to click on the key and delete it



Click on the Trash can to delete your old password

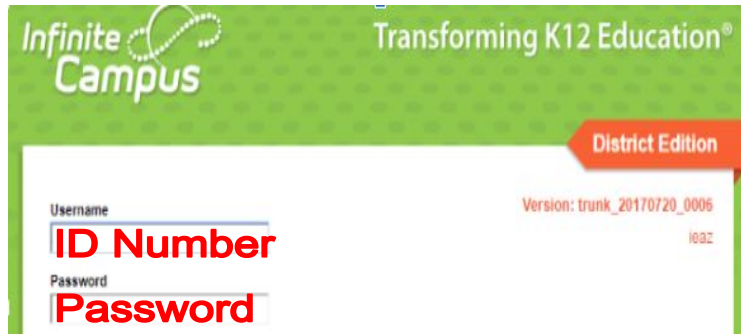


# In Infinite Campus



Refresh your browser

# Sometimes you have to type in your username and password twice...



Infinite Campus Transforming K12 Education®

District Edition

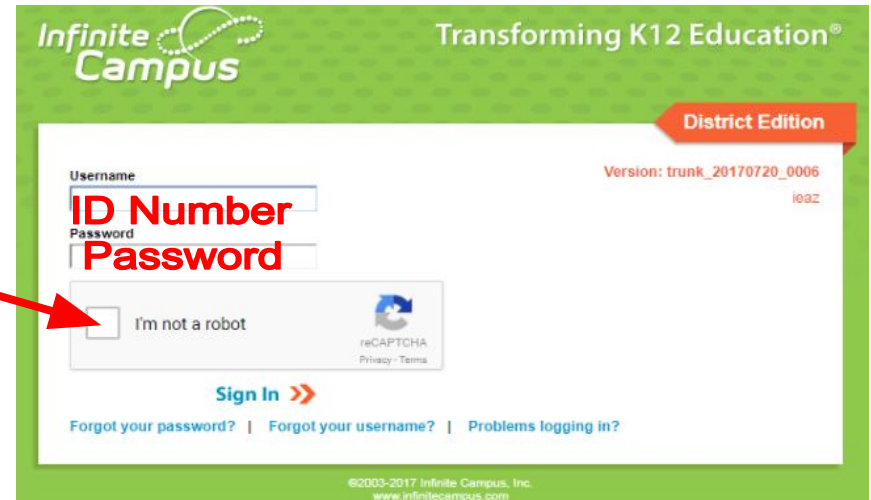
Version: trunk\_20170720\_0006

Username  
ID Number

Password  
Password

1002

The second time it asks if your a robot, so click on the check box and of course add your username and password...



Infinite Campus Transforming K12 Education®

District Edition

Version: trunk\_20170720\_0006

Username  
ID Number

Password  
Password

☐ I'm not a robot

reCAPTCHA  
Privacy - Terms

Sign In >>

[Forgot your password?](#) | [Forgot your username?](#) | [Problems logging in?](#)

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**You are in Infinite Campus**

**YES!!!!**