

## Q3 DEMVBIICAL

U SER M A N U A L

- Q3-DV-5 Vertical Case
- Q3-DV-6 Vertical Case
- Q3-DV-8 Vertical Case
- Q3-DV-10 Vertical Case
- Q3-DV-12 Vertical Case
- Q3-DV-22.5IS/OS Vertical Case
- Q3-DV-45IS/OS Vertical Case


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1. DO NOT overload or stand over top of case. Glass breakage may occur if precautions are disregarded.
*Broken glass can cause lacerations, cuts, and puncture wounds which may result in severed arteries or tendons, amputations, eye injuries, or exposure to disease.


## General Information

## Case Description:

Description: Refrigerated vertical Deli/Bakery Merchandiser


Shipping Damage: All equipment should be thoroughly examined for shipping damage before and during unloading. This equipment has been carefully inspected at our factory and the carrier has assumed responsibility for safe arrival. If damaged, either apparent or concealed, claim must be made to the carrier Immediately.

Apparent Loss or Damage: If there is an obvious loss or damage, it must be noted on the freight bill or express receipt and signed by the carrier's agent; otherwise, carrier may refuse claim. The carrier will supply necessary claim forms.

Concealed Loss or Damage: When loss or damage is not apparent until after all equipment is uncrated, a claim for concealed damage is made. Make request in writing to carrier for inspection within 15 days, and retain all packaging. The carrier will supply inspection report and required claim forms.

Shortages: Check your shipment for any possible shortages of material. If a shortage should exist and is found to be the responsibility of Hussmann Chino, notify Hussmann Chino. If such a shortage involves the carrier, notify the carrier immediately, and request an inspection. Hussmann Chino will acknowledge shortages within ten days from receipt of equipment.

Hussmann Chino Product Control: The serial number and shipping date of all equipment has been recorded in Hussmann's files for warranty and replacement part purposes. All correspondence pertaining to warranty or parts ordering must include the serial number of each piece of equipment involved, in order to provide the customer with the correct parts.

Location/Store Conditions: The Q3-DV refrigerated merchandiser has been designed for use only in air conditioned stores where temperature and humidity are maintained at $80^{\circ} \mathrm{F}$ and $55 \%$ relative humidity or $75^{\circ} \mathrm{F}$ and $55 \%$ relative humidity. DO NOT allow air conditioning, electric fans, ovens, open doors or windows (etc.) to create air currents around the merchandiser, as this will impair its correct operation.

Keep this booklet with the case at all times for future reference.


This equipment is to be installed to comply with the applicable NEC, Federal, State, and Local Plumbing and Construction Code having jurisdiction.

## Case Sections

Q3-DV Multi-Deck Service Deli Case


Q3-DV, BV


## Installation

## NOTICE

Do NOT remove Foam Blocks from shelves and glass until the merchandisers are positioned for installation. Shelves or merchandising glass may be damaged.


Case is to arrive at store as was shipped form factory. See reference above for proper shipment referencing. (not actual case)

## Receiving Case

Upon receiving your new Hussmann Case all equipment should be thoroughly examined for shipping damage before and during unloading. This equipment has been carefully inspected at our factory. Any claim for loss or damage must be made to the carrier. The carrier will provide any necessary inspection reports/ or claim form. If there is obvious loss or damage, it must be noted on the freight bill or express receipt and signed by the carrier's agent; otherwise carrier may refuse claim.

## Snapping Chalk Lines

Prepare permanent positioning by marking floors with Chalk snap lines where cases are to be located. Chalk lines are to run along the base or legs of cases.


## Installation (cont'd)

## Placement

Important: See lifting instructions to properly lift case when being placed on dollies or permanent location. (See page 8 for Lifting Instructions.)

First remove Blocks and L Brackets around the case from pallet.


Proceed by setting forklifts under specified locations as instructed in the Lifting Instructions (pg. 8.) Be careful not to damage drains or near components when placing forks underneath case. A spotter is mandatory to ensure no damage is caused to the case. Lift case and replace with dollies, place near or in permanent location.


Move the fixture as close as possible to its permanent location and then remove all packaging and preparing to remove off Skid. Remove all separately packed accessories such as kits, and
panels. Check for damage before discarding packaging.

In the case a fork lift truck is not available follow the demonstration below to properly lift case using a Johnson Bar (J-Bar) to place on dollies to traffic from start point to placement area.


Place J-Bar underneath base of merchandiser to gain leverage, once lifted place Dollie underneath first end and slowly lower onto dollie ensuring merchandiser is placed on stable location. Proceed to opposite end and repeat.


## Installation (cont'd)

## Q3DV Lifting and Transport Instructions

1. The Q3-DV can be lifted by a forklift at typical lifting points.

2. Ensure lower body panels are removed before lifting with a forklift. Serious damage will occur if the body panels are not removed.
3. Make sure that fork spacing and width will not damage drain or come in contact with piping, or electrical lines
4. Be sure that the forks are long enough to support beyond the center of the case but not damage near components. Check for proper balance before moving. A minimum fork length of 36 " is recommended for 68 " wide cases
5. The Q3-DV merchandiser can be raised at one end underneath the deck with a forklift to allow the placement of rollers or dollies.
6. Evenly support the entire base structure on rollers or dollies before attempting to move. Each Base Leg must have its own dollie to properly support the case.

Lifting Points are typical and dependent upon size of case and refrigeration application, drainage configurations will call for altercations in Lifting Zones.

Below are the following drainage configurations and lifting should be altered to the expected model.

## Q3 DV Drain Location

Drain


## Installation (cont'd)

## Front Body Panel Install

A Phillips Screw Driver/Bit will be needed to install body panels.

To begin Bottom panel assembly place panel $A$ along side the base of the case and lower panel on to support hooks along the bottom of the base (See illustration below for details).


## Fasten Rear Body Panel Install

(1) Align pre drilled holes to base of case
(2) Secure top and bottom of rear panel using fasteners as shown below.


Allow front and rear body panels to slide down resting on support hooks. 2.Place L Bracket along the underside of deck to hold body panel top in place against base wall of case.

## Fasten Front Body Panel Install

(1) Secure Panel A with top fasteners only.
(2) Overlay Panel B to bottom of Panel A as shown in illustration below
*Note Panel B will be attached freely with no pre drilled holes.


## Installation (cont'd)

## Leveler Adjustment

Position the case at the highest point. Set a long magnetized level ( 4 ft [ 1220 mm ] or more) on either underneath the deck or on top of the case. Ensure to level case from front to back and side to side.


## Shim The Case

Use shims at each corner of the case to level out any discrepancies in order to optimize case performance and proper drainage.

Note: Shims are not Factory supplied. Contractor should carry available components. Metal Shims are recommended for use to eliminate any deterioration from shims over time.

Note: To avoid removing concrete flooring, begin line up levelling from the Highest point of the store floor.

## NOTICE

Longer length cases may require shims along the center portion of the case to maintain proper case performance and drainage.


## Parts List



## Installation (cont'd)


Q3 DV FRONT GLASS ADJUSTMENT PROCEDURE


Installation (cont'd)

Installation (cont'd)


Q3 DV JOINING CASE TO CASE - STEP 3


[^0]

## Refrigeration

## Refrigerant

The correct type of refrigerant will be stamped on each merchandiser's serial plate. The case refrigeration piping is pressurized with a nitrogen holding charge, leak tested and factory sealed. Before making refrigeration hookups, depress universal line valve (Shraeder Valve) to ensure that coils have maintained pressure during shipment. In the case pressure was not maintained contact your Hussmann Service Tech for further assistance.


Refrigeration lines are under pressure. Refrigerant must be recovered before attempting to make any connections.

## WARNING!

Do NOT apply thread sealer to ABS P-Trap.

## Refrigerant piping

The refrigerant line connections are at the right hand end of the case (as viewed from the front) beneath the display pans. The merchandiser will beforehand ensure an earlier cut hole through the pod to exit the merchandiser for the refrigeration lines. After connections have been made, make certain to seal this outlet thoroughly if not sealed at factory already. Seal both the inside and outside. We recommend using an expanding polyurethane foam insulation.

## Line Sizing

Refrigerant should be sized as shown on the refrigeration legend that is furnished for the store or according to the ASHRAE guidelines

## P-traps

P-traps must be installed at the base of all refrigerated cases. The $1 \frac{1}{2}$ " P-TRAP and threaded adapter must be installed to prevent air leakage and insect entrance into the fixture.

## Oil Traps

Oil traps must be installed at the base of all suction line vertical risers on refrigerated cases.



Piping Location

## Refrigeration Spec Sheets



| CASE LENGTHS/ WEDGES | CASE USAGE | CAPACITY(BTU/HR/FT) (TOTALFOR WEDGES)RATINGCONDITION |  | TEMPERATURE ( ${ }^{\circ} \mathrm{F}$ ) |  |  | VELOCITY <br> (FT/MIN) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | EVAPORATOR |  | $\begin{gathered} \hline \text { DISCHARGE } \\ \text { AIR ** } \left.{ }^{\circ} \mathrm{F}\right) \end{gathered}$ |  |
|  |  | NSF 7 | $\begin{aligned} & \text { AHRI } \\ & 1200 \end{aligned}$ | NSF 7 | $\begin{aligned} & \hline \text { AHRI } \\ & 1200 \end{aligned}$ | NSF 7 | NSF 7 |
| 3',4, ${ }^{\prime}, 6^{\prime \prime}, 8^{\prime}, 10^{\prime \prime}, 12^{\prime}$ | DELITBAKERY | 390 | 390 | 24 | 24 | 30~34 | 225~250 |
| $22.5{ }^{\circ} \mathrm{OS}$ | DELI/BAKERY | 1940 | 1940 | 24 | 24 | 30~34 | 225~300 |
| 4515 | DELI/BAKERY | 2080 | 2080 | 24 | 24 | 26~30 | 225~300 |
| $45{ }^{\circ} \mathrm{OS}$ | DELI/BAKERY | 900 | 900 | 24 | 24 | 30~34 | 225~300 |

**FRONT DISCHARGE AIR MEASURED INSIDE AIR CURTAIN HONEYCOMB
***REFRIGERATION NOTES:

1) BTU'S INCLUDE CANOPY LIGHTS. ADD 10 BTUS/SHELF/FT FOR EACH SHELF (LIGHT)
2) AHRI 1200 RATING POINT FOR ENERGY CONSUMPTION COMPARISON ONLY
3) USE DEW POINT FOR HIGH GLIDE REFRIGERANTS. CARE SHOULD BE TAKEN TO USE THE DEW POINT IN P/T TABLES

FOR MEASURING AND ADJUSTING SUPERHEAT. ADJUST EVAPORATOR PRESSURE AS NEEDED TO MAINTAIN THE
DISCHARGE AIR TEMPERATURE SHOWN.
4) RATING CONDITION IS NSF TYPE I, $75^{\circ} \mathrm{F} / 55 \%$ RH


ELECTRICAL DATA:

| CASE LENGTH | EVAPORATOR FANS |  |  |  |  | AIRSWEEP FAN |  |  | CANOPY <br> LIGHTS LED |  | OPTIONAL LED SHELF LIGHTS |  | max. LED LOAD (W/ ALL OPTIONS) |  | ANTI-SWEAT HEATERS (ON FAN CIRCUIT) |  | CONVENIENCE OUTLETS (OPTIONAL) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { \# OF } \\ & \text { EVAP } \\ & \text { FANS } \end{aligned}$ | $\begin{aligned} & \text { BLADE } \\ & \text { DIA. } \\ & \text { (IN.) } \end{aligned}$ | $\begin{aligned} & \text { BLADE } \\ & \text { PITCH ( }{ }^{\circ} \text { ) } \end{aligned}$ | AMPS | WATTS | \# OF <br> FANS | AMPS | WATTS | AMPS | WATTS | AMPS | WATTS | AMPS | WATTS | AMPS | WATTS | \# OUTLETS | VOLTS | AMPS |
| 3 | 1 | 6.7 | 15 | 0.12 | 8 | 1 | 0.08 | 9 | 0.16 | 19 | 0.13 | 15 | 0.30 | 34 | 0.96 | 110 | 1 | 115 | 15 |
| 4 | 1 | 6.7 | 20 | 0.12 | 8 | 2 | 0.15 | 18 | 0.30 | 35 | 0.18 | 21 | 0.48 | 55 | 0.87 | 100 | 1 | 115 | 15 |
| 5 | 1 | 6.7 | 25 | 0.12 | 8 | 2 | 0.15 | 18 | 0.35 | 40 | 0.23 | 26 | 0.57 | 66 | 1.09 | 125 |  | 115 | 15 |
| 6 | 4 | 6.1 | 15 | 0.48 | 32 | 2 | 0.15 | 18 | 0.42 | 49 | 0.26 | 30 | 0.69 | 79 | 1.30 | 150 | 1 | 115 | 15 |
| 8 | 4 | 6.7 | 20 | 0.48 | 32 | 2 | 0.15 | 18 | 0.60 | 69 | 0.36 | 41 | 0.96 | 110 | 1.14 | 200 | 1 | 115 | 15 |
| 10 | 4 | 6.7 | 25 | 0.48 | 32 | 3 | 0.23 | 26 | 0.10 | 80 | 0.45 | 52 | 1.15 | 132 | 2.17 | 250 | 1 | 115 | 15 |
| 12 | 6 | 6.7 | 20 | 0.72 | 48 | 3 | 0.23 | 26 | 0.90 | 104 | 0.54 | 62 | 1.44 | 166 | 2.61 | 300 | 2 | 115 | 30 |
| $22.50{ }^{\circ}$ | 1 | 6.1 | 15 | 0.12 | 8 | 1 | 0.08 | 9 | 0.17 | 19 | 0.13 | 15 | 0.30 | 35 | 0.81 | 100 | N/A | N/A | N/A |
| 4515 | 2 | 6.7 | 15 | 0.24 | 16 | 1 | 0.08 | 9 | 0.16 | 18 | 0.13 | 15 | 0.29 | 33 | 0.65 | 75 | N/A | N/A | N/A |
| $45^{\circ} \mathrm{OS}$ | 1 | 6.7 | 20 | 0.12 | 8 | 1 | 0.08 | 9 | 0.09 | 11 | 0.04 | 4 | 0.13 | 15 | 0.81 | 100 | N/A | N/A | N/A |


| CASE LENGTH | $\begin{aligned} & \text { OPTI } \\ & \hline \text { CANOPY } \\ & \text { LIGHTS } \\ & \text { H.O. LED } \end{aligned}$ |  | HIGH | TPUT | LIG | $(115$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | OPTIONAL SHELF |  | MAX. H.O. LED LOAD |  |
|  | AMPS | WATTS | AMPS | WATTS | AMPS | WATTS |
| 3 | N/A | N/A | N/A | N/A | N/A | N/A |
| 4 | 0.39 | 45 | 0.26 | 30 | 0.66 | 75 |
| 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| $6{ }^{\prime}$ | N/A | N/A | N/A | N/A | N/A | N/A |
| 8 | 0.18 | 90 | 0.53 | 61 | 1.31 | 151 |
| $10^{\prime}$ | N/A | N/A | N/A | N/A | N/A | N/A |
| $12^{\prime}$ | 1.17 | 135 | 0.79 | 91 | 1.97 | 226 |
| $22.5^{\circ} \mathrm{OS}$ | 0.21 | 24 | 0.23 | 26 | 0.43 | 50 |
| $45^{\circ} \mathrm{IS}$ | N/A | N/A | N/A | N/A | N/A | N/A |
| $45^{\circ} \mathrm{OS}$ | N/A | N/A | N/A | N/A | N/A | N/A |

## Electrical

## Merchandiser Electrical Data

Technical data sheets are shipped with this manual. The data sheets provide merchandiser electrical data. Refer to the technical data sheets and merchandiser serial plate for electrical information.

## Electrical Connections

All wiring must be in compliance with NEC and local codes. All electrical connections including both supply circuits are to be made in the electrical J-Box.

## ALWAYS CHECK THE SERIAL PLATE FOR COMPONENT AMPERES

## Field Wiring

Field wiring must be sized for component amperes stamped on the serial plate (refer to pg 16 for location). Actual ampere draw may be less than specified.

## Identification of Wiring

Leads for all electrical circuits are identified by colored plastic bands. These bands correspond to the color code sticker (shown below) located inside the merchandiser's wireway cover.


STANDARD CASE WIRE COLOR GODE
GODIGO DE GOLORES DE LOS ALAWBRES PABA LAS VIRINAS ESTANDAR GODE GOULER POUR FILS DE BOIIIER NORMALISE

## COLOR DESCRIPTION

- GROUND
- ANTI-SWEAT
- LIGHTS
- RECEPTACLES
$\square$ T-STAT/SOLENOID 230VAC
T T-STAT/SOLENOID 115VAC
$\square$ T-STAT/SOLENOID 24VAC
- FAN MOTORS

BLUE CONDENSING UNIT

DESCRIPCION
TIERRA MASA
ANTICONDENSACION
LUCES
ENCHUFES
TERMOSTATO/SOLENOIDE (230VAC)
TERMOSTATO/SOLENOIDE (115VAC)
TERMOSTATO/SOLENOIDE (24VAC)
VENTILADORES
UNIDAD DE CONDENSACION

DESCRIPTION
MASSE
ANTI-SUINTEMENT
ECLAIRAGE
PRISE DE COURANT
SOUPAPE A SOLENOID (230 VAC)
SOUPAPE A SOLENOID (115 VAC)
SOUPAPE A SOLENOID (24 VAC)
VENTILATEUR
UNITE DE CONDENSATION

## USE COPPER CONDUCTORS ONLY UTILISEZ LES CONDUCTEURS DE CUIVRE SEULEMENT UTILICE LOS CONDUCTORES DE COBRE SOLAMENTE 430-01-0338 R101003

## Electrical Cont'd

## Remove Rear Raceway

The Merchandisers Electrical access is located at the rear of the case. Fasteners must be removed in order to gain access. See illustration below.

Remove Rear Raceway from rear of case.


## Electrical Conduit (Electrical Box)

The Merchandisers Electrical conduit can be found inside the compartmentat the rear. Removing the raceway will gain access to the electrical components inside the J-Box allowing any maintenance necessary.

## Electrical Conduit



Wiring Diagram Index

| Q3-DV-3-R | $3^{\prime}$ | 3010910 |
| :--- | :---: | :---: |
| Q3-DV-4-R | $4^{\prime}$ | 3002078 |
| Q3-DV-5-R | $5^{\prime}$ | 3044064 |
| Q3-DV-6-R | $\mathbf{6}^{\prime}$ | 3154002 |
| Q3-DV-8-R | $\mathbf{8}^{\prime}$ | 3154003 |
| Q3-DV-8-R DIGITAL T-STAT 120V | $\mathbf{8}^{\prime}$ | 3154004 |
| Q3-DV-8-R FISH | $\mathbf{8}^{\prime}$ | 3154005 |
| Q3-DV-10-R | $\mathbf{1 0}^{\prime}$ | 3154006 |
| Q3-DV-12-R | $\mathbf{1 2 '}^{\prime}$ | 3154007 |
| Q3-DV-12-R DIGITAL T-STAT 120V | $\mathbf{1 2}^{\prime}$ | 3154008 |
| Q3-DV-22.5OS-R | $\mathbf{1 2}$ | 3154009 |
| Q3-DV-12-R W/50 WATT HEATERS |  | 3000160 |
| Q3-DV-22.5IS-R |  | 3020724 |
| Q3-DV-45I-R |  | 3019257 |
| Q3-DV-45O-R |  | 3019256 |
| Q3-DV-45IR W/OPTIONAL 3RD SHELF |  | 3010912 |

















## User Information

## Start Up

See the merchandisers Data Sheet Set for refrigerant settings and defrost requirements. Bring merchandisers down to the operating temperatures listed on the Data Sheet.

## WARNING

--LOCK OUT/TAG OUT--
To avoid serious injury or death from electrical shock, always disconnect the electrical power at the main disconnect when servicing or replacing any electrical component. This includes, but is not limited to, such items as doors, lights, fans, heaters, and thermostats.

## Load Limit

Each Merchandiser has a Load Limit. Shelf life of perishables will shorten if Load Limit is violated.

AT NO TIME SHOULD THE MERCHANDISER BE STOCKED BEYOND THE LOAD LIMITS INDICATED.

DO NOT BLOCK HONEYCOMB OR AIR RETURN GRILLE.

DO NOT OVERSTOCK MERCHANDISER


## User Information Cont'd

## Case Cleaning

Long life and satisfactory performance of any equipment are dependent upon the care it receives. To insure long life, proper sanitation and minimum maintenance costs, the merchandiser should be thoroughly cleaned, all debris removed and interiors washed down, weekly.

## $\triangle$ WARNING <br> TO PREVENT INJURY ALWAYS SHUT OFF POWER DURING CLEANING PROCESS.

## Exterior Surfaces

The exterior surfaces must be cleaned with a mild detergent and warm water to protect and maintain their attractive finish. NEVER USE ABRASIVE CLEANSERS OR SCOURING PADS.

## Cleaning Bumpers

Clean Bumpers with household spray cleaners.

## Cleaning Under Merchandiser

Remove lower body panels. Use a vacuum with a long wand attachment to remove accumulated dust and debris from under the merchandiser.

## Cleaning Stainless Steel Surfaces

Use non abrasive cleaning materials, and always polish with grain of steel. Use warm water or add a mild detergent to the water and apply with a cloth. Always wipe dry after wetting.

Use alkaline chlorinated or non-chlorine containing cleaners such as window cleaners and mild detergents. Do not use cleaners containing salts as this may cause pitting and rusting of the stainless steel finish. Do not use bleach.

Clean frequently to avoid build-up of hard, stubborn stains. A stainless steel cleaning solution may be used periodically to minimize scratching and remove stains.

Rinse and wipe dry immediately after cleaning. Never use hydrochloric acid (muriatic acid) on stainless steel.

## Interior Surfaces

The interior surfaces may be cleaned with most domestic detergents, ammonia based cleaners and sanitizing solutions with no harm to the surface.

Cleaning Coils
NEVER USE SHARP OBJECTS AROUND
COILS. Use a soft brush or vacuum brush to clean debris from coils. Do not puncture Coils! Do not bend fins. Contact an authorized service technician if a coil is punctured, cracked, or otherwise damaged.

ICE in or on the coil indicates the refrigeration and defrost cycle is not operating properly. Contact an authorized Service Technician to determine the cause of icing and to make proper adjustments as necessary. To maintain product integrity, if not done so already, move all product to a cooler until the merchandiser has returned to normal operating temperatures.

## Do Not Use:

- Abrasive cleaners and scouring pads, as these will mar the finish.
- A hose on lighted shelves or submerge shelves in water.
- Solvent, oil or acidic based cleaners on any interior surfaces.
- A hose on LED Lights or any other electrical component.


## User Information Cont'd

## Do:

- Remove the product and all loose debris to avoid clogging the waste outlet.
- Store product in a refrigerated area such as a cooler during the cleaning process. Remove only as much product as can be taken to the cooler in a timely manner.
- First Turn off Refrigeration, then disconnect electrical power to merchandiser.
- Thoroughly clean all surfaces with soap and hot water. Do not use steam or high pressure water hoses to wash the interior. These will destroy the merchandisers' sealing causing leaks and poor performance.
- Ensure to minimize direct contact between fan motors and cleaning or rinse water.
- Rinse with hot water, but DO NOT flood. Never introduce water faster than the waste outlet can drain.
- Allow merchandiser to completely dry before resuming operation.
- LED lights are magnetized to each shelf and can be removed easily for any shelf cleaning.
- After cleaning has been completed, remember to restore power back to merchandiser.



## Troubleshooting

| Problem | Possible Cause | Possible Solution |
| :---: | :---: | :---: |
| Case temperature is too warm. | Ambient conditions may be affecting the case operation. | Check case position in store. Is the case located near an open door, window, electric fan or air conditioning vent that may cause air currents? Case must be located minimum 15 Ft away from doors or windows. Cases are designed to operate at $55 \%$ Relative humidity and a temperature of $75^{\circ} \mathrm{F}$. |
|  | Discharge air temp is out of spec. | Check evaporator fan operation. Check electrical connections and input voltage. |
|  |  | Fans are installed backwards. Check airflow direction. |
|  |  | Fan blades are installed incorrectly. Make sure fan blades have correct pitch and are per specification. |
|  |  | Check to see that fan plenum is installed correctly. It should not have any gaps. |
|  |  | Check suction pressure and insure that it meets factory specifications. |
|  | Case is in defrost. | Check defrost settings. See Technical Specifications section. |
|  | Product load may be over its limits blocking airflow. | Redistribute product so it does not exceed load level. There is a sticker on the inside of the case indicating what the maximum load line is. |
|  | Coil is freezing over. | Return air is blocked, make sure debris is not blocking the intake section. |
|  |  | Coil close-offs are not installed. Inspect coil to make sure these parts are on the case. |
|  | Condensing coil or evaporator coil is clogged or dirty. | Clean coil. |
| Case temperature is too cold. | The t-stat temp is set too low. | Check settings. See Technical Specifications section. |
|  | Ambient conditions may be affecting the case operation. | Check case position in store. Is the case located near an open door, window, electric fan or air conditioning vent that may cause air currents? Case must be located minimum 15 Ft away from doors or windows. Cases are designed to operate at $55 \%$ Relative humidity and a temperature of $75^{\circ} \mathrm{F}$. |
| Condensation on glass. | Ambient conditions may be affecting the case operation. | Check case position in store. Is the case located near an open door, window, electric fan or air conditioning vent that may cause air currents? Case must be located minimum 15 Ft away from doors or windows. Cases are designed to operate at $55 \%$ Relative humidity and a temperature of $75^{\circ} \mathrm{F}$. |
|  | Inadequate air circulation. | Check if air sweep fans are functioning, check electrical connections. |
|  | There is not enough heat provided in the airflow. | Check if air sweep heater is functioning, check electrical connections. |
|  | There are glass gaps on the side of the case. | See glass adjustment section. |
|  | Glass is not completely shut. | Close glass correctly. |

## Troubleshooting Cont'd

| Problem | Possible Cause | Possible Solution |
| :---: | :---: | :---: |
| Water has pooled under case. | Case drain is clogged. | Clear drain. |
|  | PVC drains under case may have a leak. | Repair as needed. |
|  | Case tub has unsealed opening. | Seal as needed. |
|  | If the case is in a lineup, case to case joint is missing or unsealed. | Install case to case joint and seal as needed. |
|  | Evaporator pan is overflowing (if applicable). | Check electrical connection to evaporator pan. Check float assembly, it should move freely up and down the support stem. Clear any debris. |
| Case is not draining properly. | Case is not level. | Level the case. |
|  | Drain screen is plugged. | Clean drain screen and remove any debris. |
|  | Drain or P-trap is clogged. | Clear any debris. |
| Frost or ice on evaporator coil. | Evaporator fans are not functioning. | Check electrical connections. |
|  | Defrost clock is not functioning. | Case should be serviced by a qualified service technician. |
|  | Coil is freezing over. | Return air is blocked, make sure debris is not blocking the intake section. |
|  |  | Coil close-offs are not installed. Inspect coil to make sure these parts are on the case. |
| Lights do not come on. | Ballast/light socket wiring. | Check electrical connections. See Electrical Section and check wiring diagram. |
|  | Ballast needs to be replaced. | Case should be serviced by a qualified service technician. See Electrical Section. |
|  | Lamp socket needs to be replaced. | Case should be serviced by a qualified service technician. |
|  | Lamp needs to be replaced. | See Maintenance Section. |
|  | Light Switch needs to replaced. | Case should be serviced by a qualified service technician. |

# HUSSMAnn 

To obtain warranty information or other support, contact your Hussmann representative. Please include the model and serial number of the product.

Hussmann Warranty / Technical Assistance
(800) 592-2060


[^0]:    I) Remove deck pans adjacent to the cases joining line.
    2) Remove rear modular DSCH adjacent to the cases joi
    3) Install joining part I and 2 Isee part listl using silicone adhesive and push back all the way.
    4) Install top joining part using silicone adhesive (see part list) and push all the way forward.
    5)Using double side $3 \mathrm{M}^{\circledR}$ adhesive tape install joining parts 3 and 4 (see part list)
    and ensure aligned symmetrically on the top of the cases joining line.
    6) Reinstall deck pans and modular DSCHs.

