

## ENDNOTES

1. Crosswind Assist can engage automatically when sensing dangerous wind gusts at highway speeds exceeding 50 mph. Performance is limited by wind severity and available traction, which snow, ice, and other conditions can affect. Always drive carefully, consistent with conditions.
2. No system, regardless of how advanced, can overcome the laws of physics or correct careless driving. Please always wear your seat belt. Performance is limited by available traction, which snow, ice, and other conditions can affect. Always drive carefully, consistent with conditions. Best performance in snow is obtained with winter tires.
3. Driving while drowsy or distracted is dangerous and must be avoided. ATTENTION ASSIST® may be insufficient to alert a fatigued or distracted driver and cannot be relied on to avoid an accident or serious injury.
4. Warning: the forces of a deploying airbag can cause serious or fatal injuries to a child under age 13. The safest seating position for your child is in a rear seat, belted into an appropriate, properly installed child seat, or correctly wearing a seat belt if too large for a child seat. See Operator's Manual for additional warnings and information on airbags, seat belts, and child seats.
5. Blind Spot Assist may not be sufficient to avoid all accidents involving vehicles in your blind spot and does not estimate the speed of approaching vehicles. It should not be used as a sole substitute for driver awareness and checking of surrounding traffic conditions.
6. Lane Keeping Assist may be insufficient to alert a fatigued or distracted driver of lane drift and cannot be relied on to avoid an accident or serious injury.
7. Active Brake Assist may not be sufficient to avoid an accident. It does not react to certain stationary objects, nor recognize or predict the curvature and/or lane layout of the road or every movement of vehicles ahead. It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking, and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely. See Operator's Manual for system's operating speeds and additional information and warnings.
8. Rearview camera does not audibly notify driver of nearby objects and is not a substitute for actively checking around the vehicle for any obstacles or people. Images displayed may be limited by camera field of view, weather, lighting conditions, and the presence of dirt, ice, or snow on the camera.
9. Active Distance Assist DISTRONIC® is no substitute for active driving involvement. It does not adapt cruising speed in response to stationary objects, nor does it predict the curvature and lane layout of the road ahead or the movement of vehicles ahead. It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking, and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely. Braking effectiveness also depends on proper brake maintenance, and tire and road conditions. See Operator's Manual for system's operating speeds and additional information and warnings.
10. Driver is responsible for monitoring fluid levels and tire pressure between service visits. See Maintenance Booklet for details.
11. There are numerous legal requirements concerning the towing of a trailer, e.g., speed restrictions. Many states require a separate functional braking system for your trailer once a certain weight limit is exceeded. For reasons of safety, it is recommended that all trailers use a separate functional braking system. Make sure your vehicle/trailer combination complies with local laws. This not only means where you live, but also anywhere you are driving to. Information on this can be obtained from the police and local authorities. Observe the following when towing a trailer: practice driving around bends, stopping, and backing up at a place where there is no traffic.
12. Based on 61 sheets of ½-inch thick 4' x 8' sheets of lightweight drywall.
13. When the Emergency Call System is triggered, the following data are automatically transmitted: vehicle identification number, GPS position, direction of travel, time of the emergency call, language setting, and number of occupants in the cab. The Emergency Call System is activated from the moment the vehicle is delivered to the customer following a sale. No separate terms of use have to be accepted. The Communication Module for Digital Services and the emergency call button are necessary for use of the Emergency Call System service. The availability of the service in addition to the integrated Communication Module for Digital Services (LTE) depends on the network coverage of the mobile network provider. The Communication Module for Digital Services (LTE) is not available in the US Virgin Islands or Puerto Rico.
14. MBUSA reserves the right to change or discontinue B2B connectivity services and *Mercedes me connect* services at any time without prior notification or incurring any future obligation. See the terms of the B2B connectivity and *Mercedes me connect* Overview of Services.

15. The Remote Control function via the *Mercedes me connect* App makes it possible for you to view the status of the doors and windows. The driver is also able to unlock the vehicle using a code via the *Mercedes me connect* App.
16. The available data can vary according to the vehicle model. The tire pressure can only be shown on certain model configurations.
17. In order to prevent distracted driving, the use of the *Mercedes me connect* App is not permitted while operating a motor vehicle. If used while operating a motor vehicle, there is an increased risk of endangering oneself and others. Please follow your local laws and restrictions.
18. The availability of services in addition to the integrated Communication Module depends on the network coverage of the mobile network provider. The Communication Module (LTE) is not available in the U.S. Virgin Islands or Puerto Rico.
19. ExpertSOLUTIONS program vehicles are custom, special-order-only vehicles modified by the ExpertSOLUTIONS provider of your choice. Although the MBUSA warranty does not apply to the modifications, separate warranties offered by the ExpertSOLUTIONS provider may apply. Details are available from your local dealer.
20. Actual rates, terms, down payment, and program eligibility will be determined by the Mercedes-Benz Financial Services Credit Team based upon the creditworthiness of the customer.
21. TRAC leases are limited to motor vehicles leased to businesses and used at least 50% of the time for business purposes. Consult your tax or financial advisor for tax and accounting treatments.
22. The Mercedes-Benz Vans Roadside Assistance Program is available for vehicles covered under warranty and includes such services as towing, jump-start in the event of a dead battery, and assistance with the installation of a spare tire. Service charges apply for out-of-warranty vehicles.
23. Unsecured cargo can become hazardous in a collision. Always secure cargo.
24. Apple CarPlay® is a product of Apple Inc. Android™ Auto is a product of Google Inc. Device and app providers' terms and privacy statements apply. Requires connected compatible device and data plan. Apps, content, and features are selected solely by their providers. Connection to apps and streaming services may be limited by the device's network connection. Data usage is routed through device and subject to fees, charges, and restrictions in user's wireless plan. Vehicle's factory audio/information interface, including COMAND® navigation, may not be used simultaneously with Apple CarPlay® or Android™ Auto. When Apple CarPlay® or Android™ Auto is in use, the steering-wheel voice control button accesses Siri® or Google voice recognition software for voice commands.
25. Please see your dealer. Compare the estimated mpg to the EPA estimated mpg rating of other vehicles. Please see [www.fueleconomy.gov](http://www.fueleconomy.gov) for details. You may get different mileage depending on how fast you drive, weather conditions, and trip length. Your actual combined mileage will probably be less than the combined estimate. Please be advised that 91 Octane premium gasoline was used for fuel economy testing and fuel economy certification.

©2021 Mercedes-Benz USA, LLC, One Mercedes-Benz Drive, Sandy Springs, GA 30328 1-877-762-8267

All illustrations and specifications contained in this brochure are based on the latest product information available at the time of publication. Volume measurements are according to SAE J1100. Mercedes-Benz reserves the right to make changes at any time, without notice, to colors, materials, equipment, specifications, and models. Any variations in colors shown are due to reproduction variations of the printing process. Illustrations may include test situations. Some vehicles may be shown with non-U.S. equipment. Some vehicles are shown with optional equipment available at extra cost. Some optional equipment may not be available individually and/or on all models.

For current information regarding the range of models, standard features, optional equipment, and/or colors available in the U.S. and their pricing, please contact your nearest authorized Mercedes-Benz Vans dealer. All rights reserved. MY18 Metris is the 2018 ALG Residual Value Award winner in the Midsize Commercial Van segment. ALG is the industry benchmark for residual values and depreciation data, [www.alg.com](http://www.alg.com). Bluetooth® is a registered trademark of Bluetooth SIG, Inc.

[www.MBVans.com](http://www.MBVans.com)



Mercedes-Benz



Mercedes-Benz







---

## ABOUT US

---

- 2 OUR HISTORY
- 4 INTRODUCTION
- 6 SAFETY
- 8 PERFORMANCE
- 10 COST EFFICIENCY

---

## METRIS

---

- 14 CARGO
- 16 PASSENGER

---

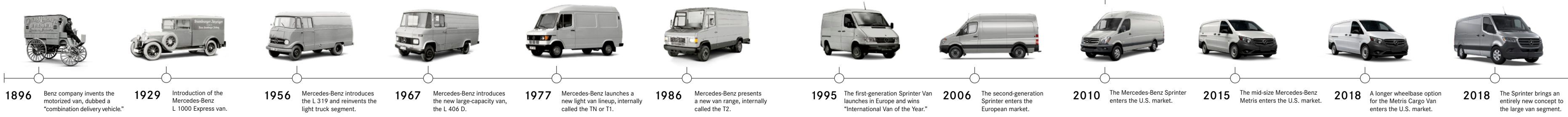
## PRODUCT DETAILS

---

- 18 INFOTAINMENT
- 20 MERCEDES ME CONNECT
- 21 B2B CONNECTIVITY
- 22 MASTERUPFITTER
- 23 MASTERSOLUTIONS™
- 24 FINANCE SOLUTIONS
- 25 SERVICE & MAINTENANCE
- 26 SPECIFICATIONS



Over 120 Years of Van Innovation



Mercedes-Benz Vans Come to the U.S.



**WE INVENTED HARD CORE**

Over a hundred and twenty years ago, we recognized the need for a vehicle that could take on heavy loads and not back down from any job. The result? Mercedes-Benz invented the van. That first van paved the way for an entirely new segment and set the standard for others to follow. While our latest Sprinter and Metris Vans continue to raise the bar for innovation and technology, they still hold true to our core values: to create vans that deliver an extraordinary level of safety, performance, and cost efficiency to every owner.





**METRIS CARGO 126" WB**

**METRIS CARGO 135" WB**

**METRIS PASSENGER 126" WB**

2 Wheelbases | 1 Roof Height | 13 Available Paints | Seating Capacity: Up to 2  
 Maximum Payload: Up to 2,668 lbs. | Cargo Volume: (Up to 199 cu. ft.)

1 Wheelbase | 1 Roof Height | 14 Available Paints  
 Seating Capacity: Up to 8 | Maximum Payload: Up to 2,150 lbs. | Cargo Volume: (Up to 37.4 cu. ft.)

	DISPLACEMENT	CYLINDER	DRIVE	FUEL	ESTIMATED COMBINED EPA RATING	TRANSMISSION	HORSEPOWER	TORQUE
Turbocharged Direct Injection Engine	1,991 cc	4-CYL	RWD	Gas	Cargo: 21 mpg Passenger: 19 mpg	9G-TRONIC, 9-Speed Automatic Transmission	208 hp @ 5,500 rpm	258 lb-ft @ 1,250-4,000 rpm



**MEASURED BY RESULTS**

When it comes to working efficiently, the right size for the job works better. From wheelbase length options in the Cargo Van to seating configurations in the Passenger Van, Metris is built to meet your specific needs. And with B2B connectivity, you can seamlessly connect the Metris to the digital world. Factor in standard safety features like Crosswind Assist<sup>1</sup>, Load Adaptive Electronic Stability Program (ESP)<sup>2</sup>, and ATTENTION ASSIST<sup>3</sup>, and you have what it takes to measure your success not by size, but by jobs completed.





**DRIVER AND PASSENGER AIRBAGS<sup>4</sup>**

The driver and passenger front, thorax, and window airbags<sup>4</sup> help protect you and your passengers in the event of a collision. Passenger Vans are also equipped with rear curtain airbags<sup>4</sup>.

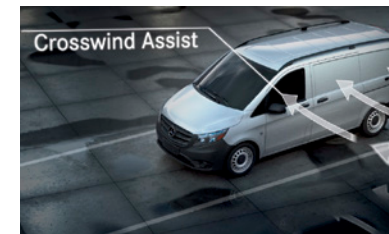
**SAFETY**

**We thought about safety, so you can think about work.**

Getting the job done is about staying focused. Our groundbreaking safety innovations deliver an extra level of protection for your cargo and passengers, and give you one less thing to think about.

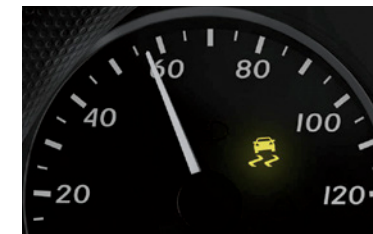
Standard on all Metris Vans, Crosswind Assist<sup>1</sup> can help you stabilize your van in gusting crosswinds, while standard front, thorax, and window airbags<sup>4</sup> help keep you protected. Plus, we're the only van in the segment featuring standard Load-Adaptive Electronic Stability Program (ESP®)<sup>2</sup>, ATTENTION ASSIST®<sup>3</sup>, and Headlamp Assist. Factor in available Blind Spot Assist<sup>5</sup>, Lane Keeping Assist<sup>6</sup>, Active Brake Assist<sup>7</sup>, and Active Distance Assist DISTRONIC®<sup>9</sup>, and it will be easy to keep your mind on the job knowing that your van is helping you stay safe.

**STANDARD HIGHLIGHTS**



**CROSSWIND ASSIST<sup>1</sup>**

Crosswind Assist<sup>1</sup> helps you stabilize your van and boosts safety in strong, gusting crosswinds. This standard feature helps you ensure that your vehicle remains in its lane at highway speeds.



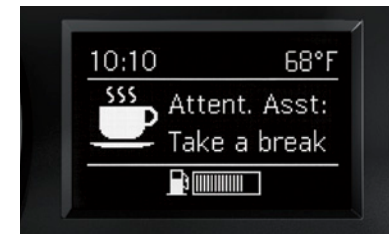
**LOAD-ADAPTIVE ELECTRONIC STABILITY PROGRAM (ESP®)<sup>2</sup>**

This dynamic handling system actively intervenes to help keep the van firmly under control and safe by automatically braking individual wheels and reducing engine power to help stabilize the vehicle if wheelspin, understeer, or oversteer is detected.



**REARVIEW CAMERA<sup>8</sup>**

The visual parking aid is activated when the Reverse gear is selected, giving you a view of what's going on behind you as well as providing overlays with which to guide you.



**ATTENTION ASSIST®<sup>3</sup>**

ATTENTION ASSIST®<sup>3</sup> helps prevent drowsy driving by monitoring your driving patterns and providing an early warning in case fatigue is detected.



**RESCUE ASSIST<sup>SM</sup>**

With Rescue Assist<sup>SM</sup> first responders to an accident can scan a QR code in a Mercedes-Benz Van to quickly see where batteries, airbags, and other structural elements are located in order to safely perform the rescue.



**HEADLAMP ASSIST**

Automatic Headlamp Assist is a driving aid and convenience system, which switches on the exterior lighting when the light sensor detects low ambient light levels and off when detected light levels are high.

**OPTIONAL HIGHLIGHTS**



**LANE KEEPING ASSIST®**

Lane Keeping Assist® can provide you with visual and audible warnings if your van leaves its lane unintentionally. A camera in the windshield monitors the road ahead and helps detect when you may have veered away from lane markings.



**ACTIVE BRAKE ASSIST<sup>7</sup>**

This advanced system senses the likelihood of a collision with a vehicle ahead and sends both a visual and audible warning, followed by initiating autonomous braking.



**ACTIVE DISTANCE ASSIST DISTRONIC®<sup>9</sup>**

Upon activation, this intelligent cruise control system can sense traffic conditions and actively control your speed to help you keep a safe distance.



**BLIND SPOT ASSIST®**

Using radar sensors to monitor approaching vehicles on multilane highways, this system can detect vehicles in your blind spot, and alert you visually and audibly.





## PERFORMANCE

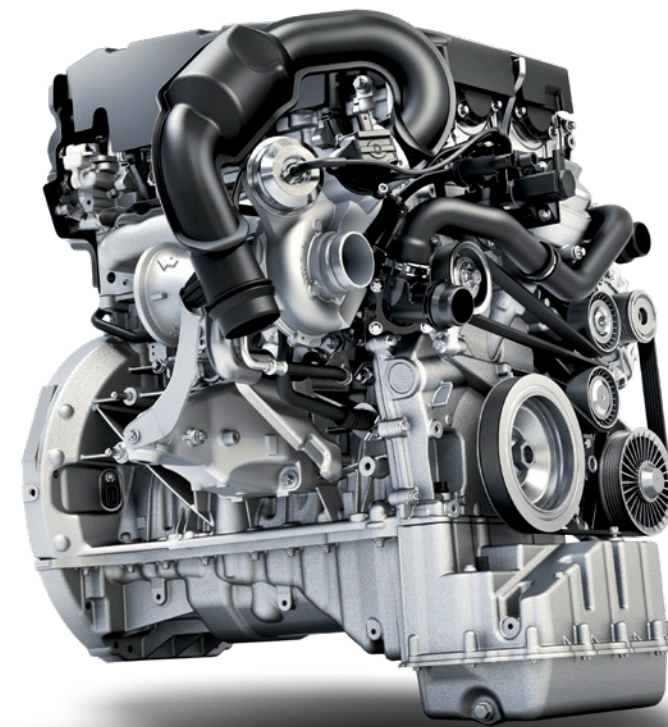
### Sophisticated technology. Old-school grunt.

All the cargo volume in the world doesn't mean a thing if your van can only crawl under the weight of a heavy load. The Metris drivetrain is specifically designed to accelerate under these conditions – and save you money along the way.

The Metris is equipped with a 2.0L 4-cylinder turbocharged gasoline engine that produces substantial torque at low rpms. The combination of high torque and horsepower provides impressive performance throughout the operating range.

#### MERCEDES-BENZ METRIS

2.0L 4-CYLINDER TURBOCHARGED DIRECT INJECTION GASOLINE ENGINE WITH 9G-TRONIC, 9-SPEED AUTOMATIC TRANSMISSION



Turbocharged Direct Injection gasoline engine with fast-acting Piezo injectors.

Displacement: 1,991 cc

208 hp @ 5,500 rpm

Rated torque: 258 lb-ft @ 1,250–4,000 rpm

Tank capacity: 18.49 gallons

Battery: 12V/92Ah

Alternator efficiency management

Estimated combined EPA rating: 21 mpg (Cargo), 19 mpg (Passenger)<sup>25</sup>

*"The Metris is quiet and feels competent around town and on the freeway, accelerating easily in and out of traffic."*

– Los Angeles Times





**COST EFFICIENCY**

**We're in business to help your business.**

Minimizing downtime is crucial for your business. With its award-winning residual value, the Metris keeps your total cost of operation low and your productivity high. If you spend less time and money on maintenance and more time on the road, your whole company will run more smoothly.



Metris is the winner of the 2018 ALG Residual Value Award



**MERCEDES-BENZ METRIS**



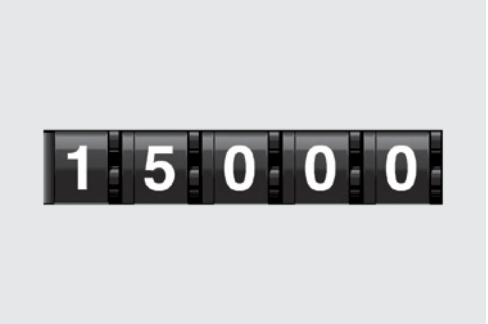
**9G-TRONIC, 9-Speed Automatic Transmission**

Refined for maximum efficiency and unmatched comfort, this quick-shifting 9-speed automatic transmission delivers better fuel economy<sup>25</sup>, reduced noise, and longer service life.



**Efficient Gasoline Engine**

A 208 hp 2.0L 4-cylinder turbocharged Direct Injection gasoline engine gets you up and moving quickly. At an estimated combined EPA rating of 21 mpg for Cargo and 19 mpg for Passenger models<sup>25</sup> the mid-size Metris offers fuel consumption comparable to that of a small-size van.



**Up to a 15,000-Mile Service Interval<sup>10</sup>**

With an impressive service interval of up to 15,000 miles<sup>10</sup> your van will spend less time in the shop and more time on the job.



# ONLY THE METRIS STACKS UP.

## METRIS LWB

VS. FORD TRANSIT CONNECT LWB

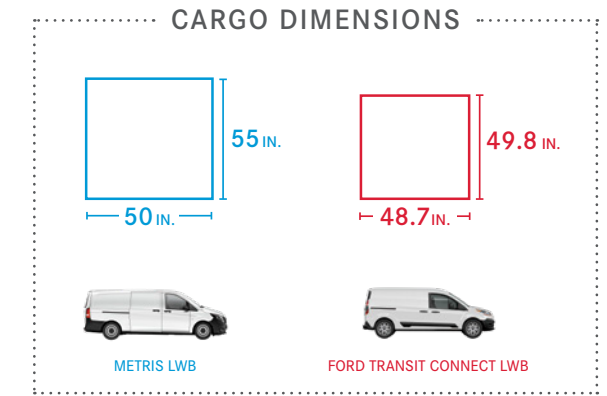
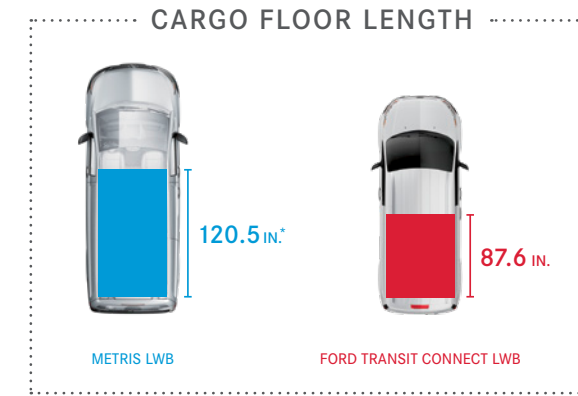
### THE METRIS

IS **21.4 IN.**  
LONGER

IS **3.2 IN.**  
TALLER

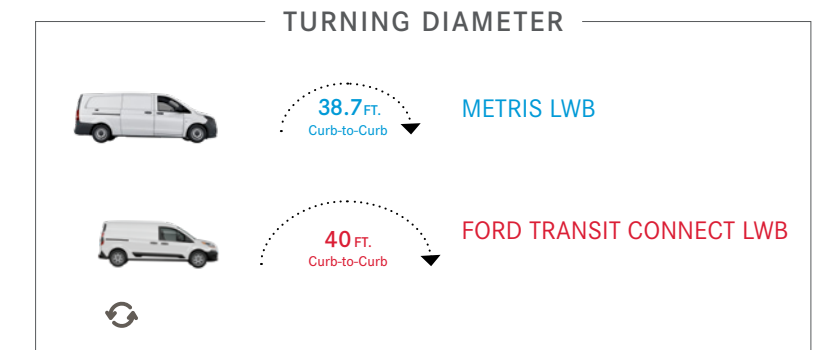
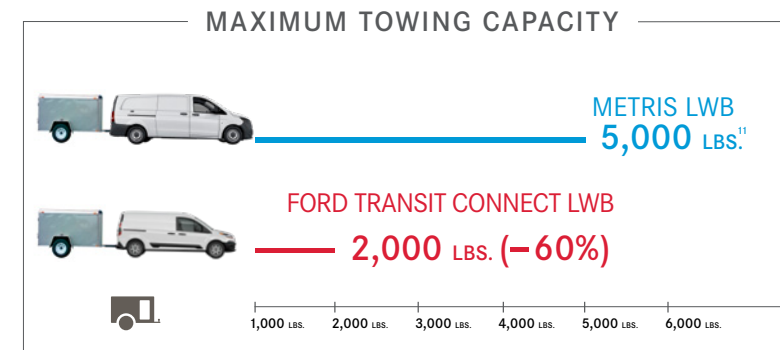
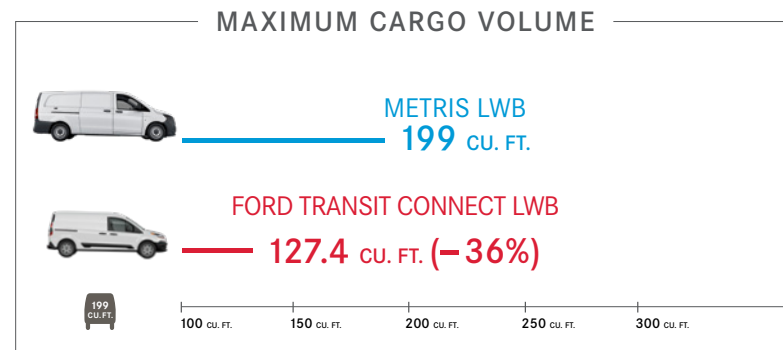
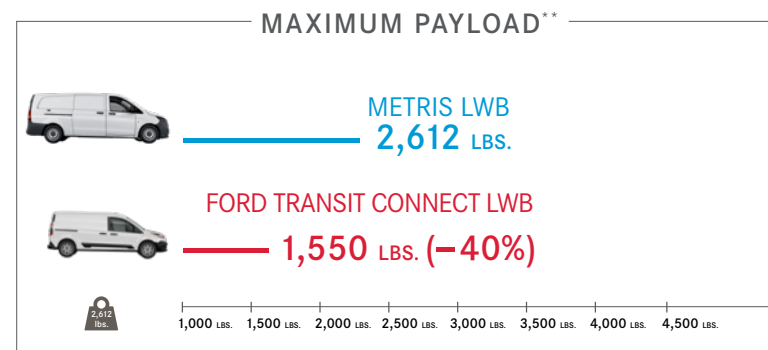
HOLDS **1,062 LBS.**  
MORE PAYLOAD

HAS **71.6 CU. FT.**  
MORE CARGO VOLUME



## Works like a large van.

Metris delivers large-van capabilities but lets you maneuver city streets with a tight turning diameter, and park in a home garage. Plus, the 4-cylinder engine, 9-speed transmission, up to a 15,000-mile service interval<sup>10</sup>, and an estimated combined EPA rating of 21 mpg<sup>25</sup> will maximize cost efficiency.



\*Based on publicly available vehicle specifications for the 2020 Ford Transit Connect LWB available at time of printing.  
\*\*Maximum payload available when vehicle is properly equipped.

\*With factory partition.



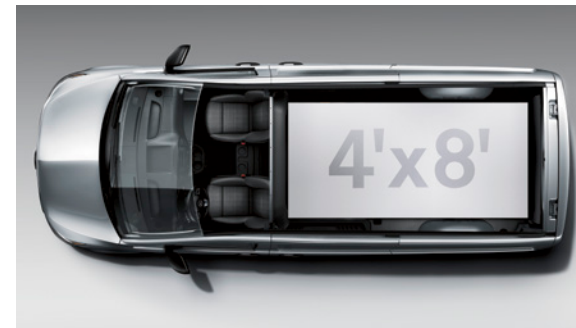


## METRIS CARGO



### THE RIGHT SIZE

With its superior payload, the mid-size Metris can handle heavier jobs than compact vans, yet still fits in industrial and home garages.



### 199 CUBIC FEET OF CARGO VOLUME

If you're looking for more space, the Metris long wheelbase offers 120.5" of cargo length. That's spacious enough to stow over 60 sheets of 4' x 8' drywall<sup>12</sup> with room to spare.



### REAR DOOR OPTIONS

Choose between standard 270° opening rear doors, 180° rear doors, or an optional flip-up tailgate.

### No wasted space.

Wasted space is wasted money. That's why virtually every inch of cargo space in the Metris Cargo Van is usable. It's all about making smart use of what you have—and having the right size with which to work. With a Best-in-Class turning diameter\* and a powerful, cost-efficient drivetrain, the Metris doesn't waste any effort getting to the job. You'll feel safe along the way with advanced features like Crosswind Assist,<sup>1</sup> Load-Adaptive Electronic Stability Program (ESP<sup>®</sup>),<sup>2</sup> and ATTENTION ASSIST<sup>®3</sup>. When you need to get more out of your cargo van, choose the one that delivers efficiency, along with a low total cost of operation and a Best-in-Class payload cargo capacity.\*

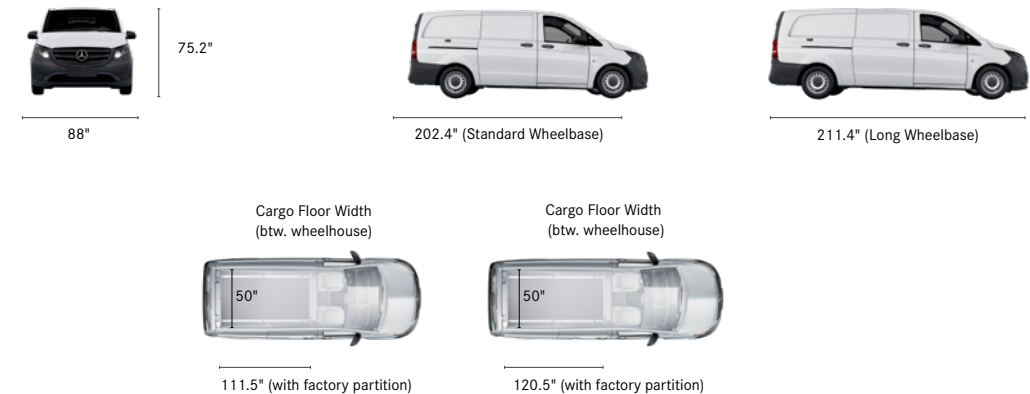
\*Based on a comparison of similarly sized and equipped commercial vans.

### Two wheelbases, more possibilities.

The Metris lets you choose the size you need by offering two wheelbase lengths. The standard length gives you 183 cu. ft. of cargo volume, while the **long wheelbase** option adds 9" of cargo length and 16 cu. ft. of volume, giving you even more hauling opportunities with a total of 199 cu. ft.

### SPECIFICATIONS

All measurements in inches. All width measurements include mirrors.  
See page 27 for a complete listing of models and specifications.



### METRIS CARGO QUICK FACTS

- MAXIMUM PAYLOAD<sup>1</sup>:**  
2,668 lbs. (std. wb)  
2,612 lbs. (long wb)
- TURNING DIAMETER (curb-to-curb):**  
36.4' (std. wb)  
38.7' (long wb)
- CARGO LENGTH (with factory partition):**  
111.5" (std. wb)  
120.5" (long wb)
- MAXIMUM TOWING CAPACITY: 5,000 lbs.<sup>11</sup>**
- CARGO VOLUME:**  
183 cu. ft. (std. wb)  
199 cu. ft. (long wb)
- ENGINE: 2.0L 4-cylinder turbocharged Direct Injection gasoline**
- GVWR:**  
6,393 lbs. (standard on std. and long wb)  
6,834 lbs. (optional on std. and long wb)
- TRANSMISSION: 9G-TRONIC, 9-Speed Automatic Transmission**

<sup>11</sup>Maximum payload available when vehicle is properly equipped.





## METRIS PASSENGER



### AIRBAGS\*

Driver and passenger front airbags,\* driver and front passenger side thorax airbags,\* and window curtain airbags\* throughout help protect every occupant.



### ELECTRIC SLIDING DOORS (OPTIONAL)

Open or close the sliding door with the push of a button, for extra convenience.



### SEATING CAPACITY

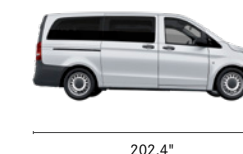
With three available seating configurations, you can carry up to eight people. 39.6" of headroom and plenty of legroom assure that your passengers won't just get there – they'll get there comfortably.

## Treat passengers like you're one of them.

Whether you're riding or driving, it's all about how you feel in the vehicle. Take the Metris Passenger Van. It's just the right size to seat up to eight people comfortably and gives you the flexibility of three seating configurations. Add in optional features like electric sliding doors, and your passengers will have even more reasons to enjoy their journey – and you'll certainly enjoy the low cost of operation. Our groundbreaking safety innovations deliver an extra level of protection for you and your passengers, giving you one less thing to think about. Put your passengers first with the Metris Passenger Van.

### SPECIFICATIONS

All measurements in inches. All width measurements include mirrors. See page 28 for a complete listing of models and specifications.



### SEATING FOR FIVE\*



### SEATING FOR SEVEN



### SEATING FOR EIGHT\*



\*Optional seating arrangement.

### METRIS PASSENGER QUICK FACTS

MAXIMUM PAYLOAD: 2,150 lbs.

MAXIMUM TOWING CAPACITY: 5,000 lbs.†

CARGO VOLUME: 37.4 cu. ft.

SIDE ENTRANCE: Dual sliding doors (electric optional)

SEATING CAPACITY: Up to eight

ENGINE: 2.0L 4-cylinder turbocharged Direct Injection gasoline

TRANSMISSION: 9G-TRONIC, 9-Speed Automatic Transmission

GVWR: 6,393 lbs. (standard on std.) 6,834 lbs. (optional on std.)



## Your world, at your fingertips.

Stay connected wherever you go with the Metris's multitude of sophisticated infotainment options, including USB ports, Apple CarPlay®/Android™ Auto<sup>24</sup> and SiriusXM® Satellite Radio.

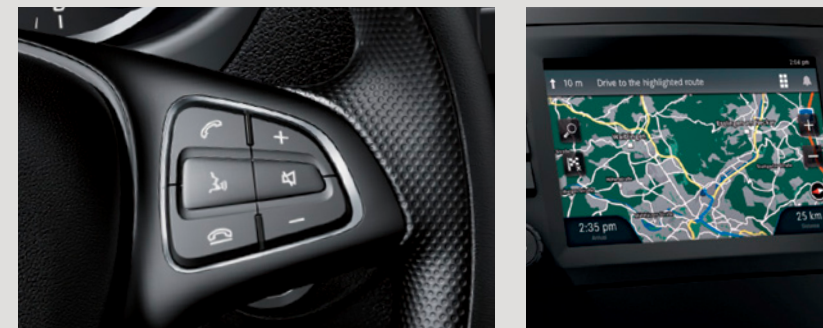
All controlled by a cutting-edge, easy-to-operate 7" touchscreen that's well within your reach.

### 7" TOUCHSCREEN DISPLAY

7" touchscreen with Gorilla Glass, anti-glare, and an 800x480-pixel resolution standard on all models.



## INFOTAINMENT

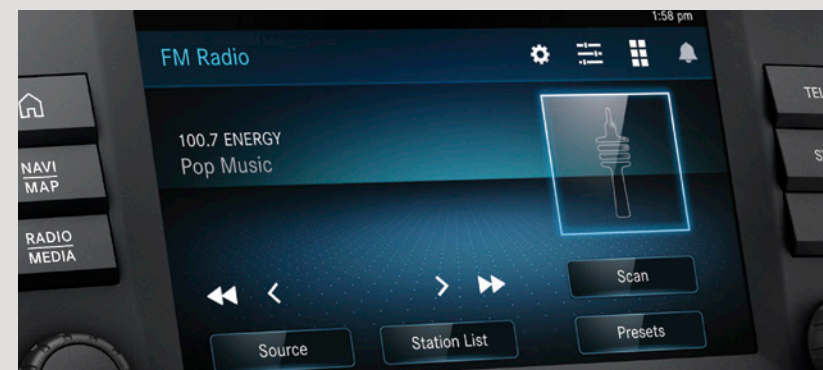


### SATELLITE RADIO

The radio has two receivers. One for analog AM/FM reception and one for SiriusXM® Satellite Radio. The radio can be operated via the buttons on the optional multifunctional steering wheel.

### HEAD UNIT WITH NAVIGATION (OPT.)

Same as the standard head unit but comes with an additional navigation system, voice command, and the capability of Live Traffic when properly equipped. For Communication Module (LTE) connectivity services, a built-in SIM card is required for a fast and reliable LTE internet connection used for the Emergency Call System<sup>13</sup>.



### APPLE CARPLAY® / ANDROID™ AUTO<sup>24</sup>

The radio supports Apple CarPlay® or Android™ Auto, connected via USB cable. Mobile phones can be started with the voice command "Hey Siri" or "OK Google." The voice control can be activated directly with a button on the radio or with the optionally available multifunction steering wheel.

### BLUETOOTH®

Bluetooth® connects to all your mobile devices and allows for a convenient hands-free driving experience.

### USB PORTS

Two USB ports allow for connecting of external media devices, such as USB sticks or mobile phones, to the radio. The media content on the external device can be played once it is connected and the right source chosen in the radio menu.







**MERCEDES ME CONNECT<sup>14</sup>**

Mercedes me connect<sup>14</sup> is the digital extension of your van. Whether you're getting customer support or simply checking your fuel, Mercedes me connect<sup>14</sup> is here to make life easier.

**BENEFITS AT A GLANCE:**

- **Mercedes me connect<sup>14</sup>** provides a quick snapshot of your mileage, fuel level, tire pressure, fluids, and more. Plus, you can see your vehicle's location, and lock or unlock the doors at the touch of a button.
- **Enjoy maintenance and support with a personal touch.** From maintaining your vehicle to receiving help in the event of an accident, Mercedes me connect<sup>14</sup> can help provide an additional layer of comfort and safety.
- **The Mercedes me connect App<sup>17</sup>** provides an overview of your vehicle by housing your remote access services. Download the app today and take full advantage of your Mercedes me connect<sup>14</sup> services. Available on Android, iOS, and Apple Watch.

For more information, visit our website at <https://www.mbusa.com/en/mercedes-me-connect>

Available on the Metris, our B2B connectivity solutions<sup>14</sup> work harder to make your job easier – intelligently connecting drivers and vehicles to increase the efficiency of your business in the long run.

**CONNECTIVITY SOLUTIONS FOR YOUR VEHICLE<sup>14</sup>:**

**MERCEDES ME CONNECT APP<sup>17</sup>** – the direct line to the driver.

- The driver can easily access valuable vehicle-related information
- Remote lock-unlock feature makes work more efficient

**INTERFACES TO MANAGE YOUR VEHICLES REMOTELY.**

- B2B connectivity provides a comprehensive overview of your vehicle – by simplifying logistics and increasing productivity

**COMMUNICATION MODULE<sup>18</sup>** – optional in every new Metris.

This is the central point of contact that ensures the broadest range of connectivity, quickly transmitting data with the installed 4G LTE SIM card.



**BENEFITS AT A GLANCE**

**FOR THE BUSINESS OWNER**

- Integrate your vehicle data into fleet management systems
- Pinpoint the location of your vehicle
- Increase overall business efficiency
- Monitor your vehicle data effectively

**FOR THE DRIVER**

- Effective assistance in case of an emergency<sup>13</sup>
- Remotely lock and unlock the van via the app<sup>15</sup>, without the need for keys – making work more convenient



# EXPERT UPFITTER

If you can imagine it, we can make it happen.

You have a concept in mind – let a Mercedes-Benz Vans ExpertUpfitter build it for you. Our job is to customize a van that is ready to fit your ultimate upfitting needs. The “right size” concept of the Metris is a blank canvas on which you can create a design to meet your specific needs. Whether it’s a simple work van interior, a refrigerated farm-to-table van, a wheelchair-accessible van, or the Metris Getaway, an iconic pop-up camper that combines adventurous spirit with the ease and use of an everyday people-mover. Whichever you choose, Mercedes-Benz Vans will make you mobile and take your business to new places.

Qualified Upfitters adhere to the Upfitting Guidelines to become part of the Mercedes-Benz Vans ExpertUpfitter network. These Upfitters are committed to the highest engineering standards and levels of customer satisfaction. Working with an ExpertUpfitter gives you the flexibility to be creative and the assurance that Mercedes-Benz Vans is here to support your ideas.

Find your ExpertUpfitter today at [www.upfitterportal.com/en-us/upfitters/locator](http://www.upfitterportal.com/en-us/upfitters/locator)



## Mercedes-Benz EXPERT SOLUTIONS



A turnkey route to productivity.

You’re the expert in your trade, and your van is the tool with which to get the job done. ExpertSOLUTIONS<sup>19</sup> allows you to quickly configure your van and order directly via your Mercedes-Benz Vans dealer to get you exactly the van you want right when you need it, so you can concentrate on finishing the job.

ExpertSOLUTIONS<sup>19</sup> providers Auto Truck, Knapheide, and Driverge bring you a portfolio of turnkey solutions for your vocation – anything from Sortimo or Ranger shelving to refrigeration or even transportation of people at a preferred price. These preconfigured solutions from industry-leading manufacturers are customized to fit your Mercedes-Benz Van. The ordering process is streamlined, and installation is simple: all ExpertSOLUTIONS<sup>19</sup> can be fitted directly as Ship-Thru, ensuring seamless integration, quick delivery, and consistent quality.

For more details and to configure your upfit, visit [www.mbvans.com/en/upfitting](http://www.mbvans.com/en/upfitting)



Example of ExpertSOLUTIONS provided by **Sortimo** By **KNAPHEIDE**

EXPERTUPFITTER

EXPERTSOLUTIONS



Through Mercedes-Benz Financial Services, we offer a variety of financing products and solutions with flexible benefits tailored specifically to meet the needs of your business.<sup>20</sup>

For more information, visit [www.mbvans.com/sprinter/shopping-tools/finance-solutions](http://www.mbvans.com/sprinter/shopping-tools/finance-solutions)

**Retail Loan**

These simple-interest, fixed-payment packages lock in interest rates and can include van and upfit equipment, as well as aftermarket products, in one contract.



**FMV Lease**

A closed-end lease agreement is also known as a “walkaway lease,” since the lessee can simply turn in the vehicle and walk away at lease maturity after meeting all contractual obligations, subject to certain return conditions and mileage restrictions.

**TRAC Lease<sup>21</sup>**

A Terminal Rental Adjustment Clause (TRAC) lease<sup>21</sup> doesn’t require any acquisition fee, up-front payment, or excess mileage charges, and lease payments may be expensed against income. Owners are responsible for the residual value of the vehicle.

**Taking care of you, so you can take care of business.**

VanCARE is a promise to our customers to deliver genuine parts, superior service, and unparalleled commitment to getting you back on the road as quickly as possible. We know that for you it isn’t a van – it’s a tool you need to make a living.



**ServiceCARE – Service Solutions Built For You**

Whether it’s a maintenance service, unexpected warranty work, or now a wear and tear repair, our ServiceCARE products are customized solutions for you. You can now focus on your business with your vehicles always in top shape, minimizing your downtime and maximizing your financial cost control.



**Complete**  
*The all-inclusive service package.*

Service  Repair  Wear & Tear

If you require comprehensive additional protection for your van, look no further than our Complete product. This package covers all workshop work, including wear and tear repairs. The vehicle is ready for action when you need it, and you keep costs safely under control.



**Extended Limited Warranty (ELW)**  
*More warranty. More certainty.*

Service  Repair  Wear & Tear

The Extended Limited Warranty product offers you greater coverage for mechanical, electrical, and electronic components. It protects you against unforeseen repair costs and, without any deductibles, you get the benefit of predictable and attractive conditions.



**Maintenance (PPM)**  
*Keeping your van in top shape.*

Service  Repair  Wear & Tear

Regular and accurate checking of the most important vehicle parts and functions ensures that your van continues to deliver outstanding performance and reliability. Maintenance prevents unnecessary repair costs and keeps downtime minimal.



Term
3 years / 60k / 4 services
4 years / 80k / 5 services
5 years / 100k / 6 services
Term
5 years / 100,000 miles
6 years / 120,000 miles
7 years / 140,000 miles
Term
2 services / 3 years
4 services / 5 years
6 services / 7 years

**ROADSIDE ASSISTANCE<sup>22</sup>**

All Mercedes-Benz Vans come standard with our 24-hour Roadside Assistance Program<sup>22</sup> and expert advice 24/7 through the Mercedes-Benz Customer Assistance Center, providing you with peace of mind and help when you need it most.



**FINANCE SOLUTIONS**

**SERVICE & MAINTENANCE**



# METRIS SPECIFICATIONS



## POWERTRAINS

Configuration	DOHC
Fuel injection	Direct fuel injection
Induction system	Direct gasoline injection
Cylinders	Four
Cylinder heads	Aluminum
Block material	Aluminum
Bore/stroke	3.27" x 3.62"
Compression ratio	10.3
Transmission	9G-TRONIC, 9-Speed Automatic Transmission
Horsepower @ rpm	208 hp @ 5,500 rpm
Torque lb-ft @ rpm	258 lb-ft @ 1,250-4,000 rpm
Recommended fuel	Octane rating 91 required
Fuel – estimated combined EPA rating	21 mpg (Cargo), 19 mpg (Passenger) <sup>25</sup>
Fuel tank capacity	18.49 gal

## STANDARD FEATURES OVERVIEW (APPLIES TO ALL MODELS)

### MECHANICAL

- 2.0L 4-cylinder turbocharged Direct Injection gasoline engine
- 9G-TRONIC, 9-Speed Automatic Transmission
- AGM Battery: 12V 92Ah 850A
- All-season tires
- Alternator efficiency management
- Axle ratio 3.46:1
- Electric booster for heating
- Engine emissions LEV III ULEV70
- Standard GVWR: 6,363 lbs. with 16" tires and wheels
- Optional GVWR: 6,834 lbs. with 17" tires and wheels
- Speedometer, miles/km
- Tire pressure monitoring lamp
- Trailer Brake Controller Connection
- Trailer pre-wiring
- Washer fluid level warning light

### SEATING & INTERIOR

- 7" touchscreen display head-unit
- Adjustable driver seat
- Adjustable front passenger seat
- Adjustable steering wheel (angle) with standard shift paddles
- Air conditioning, front
- Audio system speakers
- Fabric Caluma Black
- Cupholders, two center console
- Cupholders, two dashtop
- Heat-insulating glass
- Lockable glove compartment
- Rearview camera with dynamic lights (RVC)
- SiriusXM® Satellite Radio

### EXTERIOR

- 6.5J X 16 steel wheels
- Aspherical mirror, passenger side
- Automatic headlamps
- Sliding door, passenger side
- Spare wheel with jack & tool kit

### SAFETY & SECURITY

- Airbag, driver front<sup>4</sup>
- Airbag, passenger front<sup>4</sup>
- Airbag, side thorax-pelvis, driver<sup>4</sup>
- Airbag, side thorax-pelvis, passenger<sup>4</sup>
- Airbag, window, front row<sup>4</sup>
- ATTENTION ASSIST<sup>®3</sup>
- Automatic passenger airbag deactivation<sup>4</sup>
- Breakdown Management
- Crosswind Assist<sup>1</sup>
- Hill-Start Assist
- Load-Adaptive Electronic Stability Program (ESP<sup>®</sup>)<sup>2</sup>
- Seat belt reminder for driver/passenger

# METRIS CARGO

## STANDARD FEATURES FOR ALL METRIS CARGO MODELS

### MECHANICAL

- GVWR 6,393 lbs.
- Power front window with pinch protection
- Standard suspension

### INTERIOR

- Wood floor with six D-rings<sup>23</sup>

### EXTERIOR

- Rear doors, opening 270°

## OPTIONAL FEATURES FOR METRIS CARGO

### MECHANICAL

- Alternator, 14V/190A
- Cruise control
- GVWR 6,834 lbs.
- Parametric Special Module (PSM)

### SEATING & INTERIOR

- Automatic climate control
- Bodybuilder connector under driver seat
- Cargo lashing rails, floors, plus four anchors<sup>23</sup>
- Cargo lashing rails, waistline<sup>23</sup>
- Cargo straps, D-rings<sup>23</sup>
- Chrome accents, interior
- Cigarette lighter & ashtray, front
- Full height plastic paneling
- Head unit with Navigation
- Interior rearview mirror
- LED light strip in rear compartment
- Partition with through-loading
- Partition with window, grab handle & through-loading
- Plastic Floor Covering
- Remote opening/closing of windows
- Storage tray, lower console
- Two additional master keys
- Waist-level composite paneling in cargo area
- Warm/cool air duct to rear compartment

### EXTERIOR

- 6.5Jx17 steel wheels with selected higher GVWR
- 5-spoke light-alloy 17" wheels
- 5-twin-spoke light-alloy 17" wheels
- 10-spoke light-alloy 16" wheels<sup>1</sup>
- 20-spoke light-alloy 17" wheels
- 2nd row, fixed window, driver-side sliding door
- 2nd row, fixed window, passenger-side sliding door
- 135" wheelbase
- Black tinting (80%) for rear windows
- Bumpers painted color of vehicle
- Bumpers primed for painting
- Chrome grille
- Full wheel cover
- Heated and electrically adjustable exterior mirrors
- Heated windows, rear doors and wipers/washers
- Lift-up tailgate
- Rear doors, opening 180°
- Roof rails, black
- Sliding door, driver side
- Trailer hitch, 5,000-lb. capacity<sup>11</sup>

### SAFETY & SECURITY

- Active Brake Assist<sup>7</sup>
- Anti-theft alarm system
- Backup alarm
- First aid kit
- Lane Keeping Assist<sup>6</sup>
- Rain sensor

## OPTIONAL PACKAGES

### CARGO MODEL

- Active Distance Assist DISTRONIC<sup>®</sup>
- Additional Battery Package
- Cargo Protection Package
- Cold Weather Package
- Driver Comfort Package
- Driver Efficiency Package
- Electrically Adjustable Front Seats Package
- Front Cabin Lighting Package
- Multifunction Steering/Premium Display Package
- PARKTRONIC w/Active Parking Assist Package
- Safety Package



## TECHNICAL SPECIFICATIONS

## METRIS CARGO DIMENSIONS

	126" (Standard WB)	135" (Long WB)
Roof height	75.2"	75.2"
Roof height with rails	77.1"	77.1"
Passenger capacity	Two	Two
Rows of seats	One	One

### EXTERIOR

Wheelbase	126"	135"
Length	202.4"	211.4"
Width – excluding mirrors	75.9"	75.9"
Width – including mirrors	88"	88"
Front overhang	35.2"	35.2"
Rear overhang	41.1"	41.1"
Load height (curb)	22"	22"
Side-door opening height	49.3"	49.3"
Side-door opening width (at floor)	37.8"	37.8"
Rear cargo door opening height	49.6"	49.6"
Rear cargo door opening width	54.8"	54.8"
Turning diameter (curb-to-curb)	36.4'	38.7'

### INTERIOR

Headroom	39.6"	39.6"
Legroom	35.8"	35.8"
Cargo length, with thru-loading partition	111.5"	120.5"
Cargo length, without partition	105.4"	114.5"
Cargo width between wheelhouses	50"	50"
Cargo height, maximum	55"	55"

### CARGO CAPACITY

Cargo volume behind 1st row (cu. ft.)	183	199
Maximum roof load (lbs.)	331	331

### MAXIMUM CAPABILITIES

Maximum payload (lbs.) <sup>**</sup>	2,668	2,612
Maximum towing (lbs.) <sup>11</sup>	5,000	5,000
GVWR (lbs.)	6,393 (std.)	6,393 (std.)
	6,834 (opt.)	6,834 (opt.)
GCWR	11,391 (std.)	11,391 (std.)
	11,684 (opt.)	11,684 (opt.)

<sup>1</sup>Contact your local authorized dealer for availability.  
<sup>\*\*</sup>Maximum payload available when vehicle is properly equipped.



METRIS CARGO



METRIS PASSENGER



## METRIS PASSENGER

### STANDARD FEATURES

#### MECHANICAL

- 14V/190A alternator
- Active retainer for sliding door
- ATTENTION ASSIST<sup>®3</sup>
- Automatic headlamps
- Bodybuilder connector under driver seat
- Crosswind Assist<sup>1</sup>
- Heat insulating glass
- Passenger Van suspension
- Remote opening/closing of windows

#### SEATING

- 2nd row seats, 2-place removable
- 3rd row seats, 3-place removable
- Grab handles in headliner, 2nd & 3rd rows
- Premium rear interior trim
- Rear-seat floor pockets with quick release

#### INTERIOR

- 12V outlets for rear seat row, right & left
- Air conditioning, rear
- Airbag, window, all rows<sup>4</sup>
- Assist handle, B-pillar
- Audio system speakers, four rear
- Child safety lock, sliding door
- Interior rearview mirror
- Plastic floor covering in rear compartment
- Roof trim
- Two detachable cupholders, 3rd row armrests
- Two overhead interior lights in rear
- Warm/cool air duct to rear compartment

#### EXTERIOR

- 2nd row fixed window, driver side sliding door
- 2nd row fixed window, passenger side sliding door
- 3rd row fixed window, rear sidewalls
- Black tinting, 80% for rear windows
- Heated back panel/window
- Heated windows, rear doors & wipers/washers
- Rear doors, opening 180°
- Retainer for sliding door
- Sliding door, driver side
- Trim, hardboard, rear hinged doors

### OPTIONAL FEATURES

#### MECHANICAL

- Comfort Suspension
- Cruise control
- GVWR 6,834 lbs.
- Parametric Special Module (PSM)

#### SEATING & INTERIOR

- 3rd row deletion
- Additional seat, 2nd row, folding curbside (creating 8-seat van)
- Automatic climate control
- Carpeting, rear
- Cigarette lighter & ashtray, front
- Digital interior mirror<sup>7</sup>
- Head unit with Navigation
- Luggage net, floor to ceiling (B- or C-pillar)
- Premium overhead control panel
- Two additional master keys
- Storage tray, lower console

#### EXTERIOR

- 5-spoke light-alloy 17" wheels
- 5-twin-spoke light-alloy 17" wheels
- 10-spoke light-alloy 16" wheels<sup>8</sup>
- 20-spoke light-alloy 17" wheels
- Bumpers, painted color of vehicle
- Bumpers primed for painting
- Courtesy light for tailgate
- Full wheel cover
- Heated & electrically adjustable exterior mirrors
- Premium trim, rear hinged doors
- Roof rails, black
- Single flip-up tailgate with premium trim
- Trailer hitch, 5,000-lb. capacity<sup>11</sup>
- Two additional master keys

#### SAFETY & SECURITY

- Anti-theft alarm system
- Backup alarm
- First aid kit
- Rain sensor

### OPTIONAL PACKAGES

#### PASSENGER MODEL

- Active Distance Assist DISTRONIC<sup>®9</sup>
- Additional Battery Package
- Blind Spot Assist Package<sup>5</sup>
- Cold Weather Package
- Driver Comfort Package
- Driver Efficiency Package
- Electrically Adjustable Front Seats Package
- Electric Sliding Door Package
- Enhanced Air Conditioning Package
- Multifunction Steering/Premium Display Package
- PARKTRONIC w/Active Parking Assist Package
- Premium Exterior Package
- Premium Interior Package
- Premium Safety Package



### TECHNICAL SPECIFICATIONS

Roof height	74.4"
Roof height with rails	76.3"
Passenger capacity	Up to 8
Rows of seats	Three

### METRIS PASSENGER DIMENSIONS

#### EXTERIOR

Wheelbase	126"
Length	202.4"
Width – excluding mirrors	75.9"
Width – including mirrors	88"
Front overhang	35.2"
Rear overhang	41.1"
Load height (curb)	21.6"
Side-door opening height	48"
Side-door opening width (at floor)	35.5"
Rear cargo door opening height	47"
Rear cargo door opening width	52.6"
Turning diameter (curb-to-curb)	36.4'

#### INTERIOR

Headroom	39.6" (1st row) • 41.4" (2nd row) • 40.5" (3rd row)
Shoulder room	62.6" (1st row) • 64.9" (2nd row) • 61.2" (3rd row)
Hip room	65.5" (2nd row) • 56.0" (3rd row)
Legroom	35.8" (1st row) • 35.8" (2nd row) • 35.8" (3rd row)
Cargo length (at floor)	27.5"
Cargo width between wheelhouses	47.4"
Cargo height, maximum	53.8"

#### CARGO CAPACITY

Cargo volume behind 2nd and 3rd row (cu. ft.)	97.3 (2nd row) • 38 (3rd row)
Maximum roof load (lbs.)	331

#### MAXIMUM CAPABILITIES

Maximum payload (lbs.) <sup>**</sup>	2,150
Maximum towing (lbs.) <sup>11</sup>	5,000
GVWR (lbs.)	6,393 (std.) • 6,834 (opt.)
GCWR	11,391 (std.) • 11,684 (opt.)

<sup>1</sup>Contact your local authorized dealer for availability.

<sup>\*\*</sup>Maximum payload available when vehicle is properly equipped.

### METRIS EXTERIOR & INTERIOR

#### EXTERIOR:

##### NON-METALLIC



147 – Arctic White

701 – Pebble Gray

580 – Granite Green

589 – Jupiter Red

389 – Steel Blue

##### PREMIUM NON-METALLIC



610 – Navy Blue

040 – Jet Black

#### EXTERIOR:

##### METALLIC



134 – Mountain Crystal White Metallic (Passenger Van only)

744 – Brilliant Silver Metallic

992 – Selenite Grey Metallic

334 – Hyacinth Red Metallic

890 – Cavansite Blue Metallic

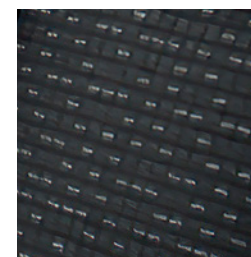


831 – Graphite Grey Metallic

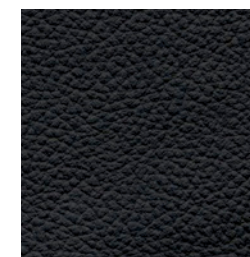


197 – Obsidian Black Metallic

#### INTERIOR



VF4 - Fabric Caluma Black



VU9 - Black Leatherette

#### ACCESSORIES HIGHLIGHTS

- All-season floor mats
- Cargo area tray
- Floor mat trays
- Mud flaps
- Roof box
- Roof rack basic carrier
- Standard crossbars
- Trailer hitch
- Wind deflectors for front windows, set

Contact dealer for full list of accessories.