#### Enclosure (1)

Examples of Mayflower Transit, LLC/Nilson Van and Storage/Sandhills Moving and Storage Company Negligent and Substandard Performance

# Examples of Mayflower Transit, LLC/Nilson Van and Storage/Sandhills Moving and Storage Company Negligent and Substandard Performance

#### **Two Trucks with Inadequate Combined Storage Space**

On the load date two drivers and trucks arrived several hours late. One truck was partially loaded with goods from another customer. Items had to be crammed in the cabs of both trucks to make the move.

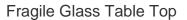




#### **Improper Packaging and Handling**

Charged For "Experienced Professional" Packaging Services and Materials for Extra Fragile or Expensive Possessions. Those Services and Materials Were Not Provided.

Damaged Expensive Painting and Frame





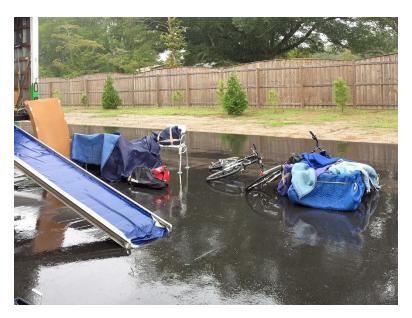


## Television



#### **Belongings Handled Without Care**

Furniture in Rain and Laying in Water





#### Articles Handled Without Care



Bicycle Handlebars Twisted Out of Position



#### Bookcase Damage





Water Damage

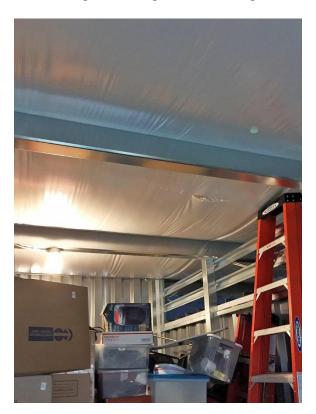


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# Boxes of Heavy Items Stacked on Expensive Leather Recliner Boxes Stacked on Top Of Each Other So the Side Labelling Is Not Visible



Ceiling of Storage Unit Damaged



# Damaged Armoire







## Damaged Hutch







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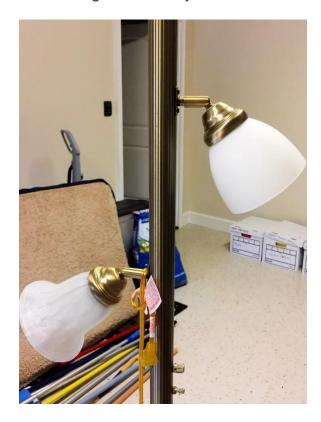
# Damaged Lamp



#### **Incorrect Reassembly of Items Disassembled**

Wrong Lamp Glass Shade Installed During Reassembly





Missing Furniture Plugs



# Mixture of New Residence and Storage Unit Items Crammed into Storage Unit Without Order

Instead of Delivering Household Items Directly to Our Residence, Sandhills Moving and Storage Company Left Them in a Nearby Storage Unit to Make a Delivery Schedule Commitment to Another Customer

Articles Placed in Storage Unit Without Care

